CR03670-2018

SECURITIES AND EXCHANGE COMMISSION SEC FORM - I-ACGR

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

1. For the fiscal year ended

Dec 31, 2017

2. SEC Identification Number

AS096-005555

3. BIR Tax Identification Number

000-188-209-000

4. Exact name of issuer as specified in its charter

Philippine National Bank

5. Province, country or other jurisdiction of incorporation

Philippines

- 6. Industry Classification Code(SEC Use Only)
- 7. Address of principal office

PNB Financial Center, Pres. Diosdado Macapagal Blvd., Pasay City, Metro Manila Postal Code 1300

8. Issuer's telephone number, including area code (632) 526-3131 to 70/(632) 891-6040 to 70

9. Former name, former address, and former fiscal year, if changed since last report Not Applicable

The Exchange does not warrant and holds no responsibility for the veracity of the facts and representations contained in all corporate disclosures, including financial reports. All data contained herein are prepared and submitted by the disclosing party to the Exchange, and are disseminated solely for purposes of information. Any questions on the data contained herein should be addressed directly to the Corporate Information Officer of the disclosing party.



PSE Disclosure Form I-ACGR - Integrated Annual Corporate Governance Report Reference: SEC Code of Corporate Governance for Publicly-Listed Companies, PSE Corporate Governance Guidelines, and ASEAN Corporate Governance Scorecard

Description	of the	Disc	osure
-------------	--------	------	-------

In compliance with SEC Memorandum Circular No. 15, Series of 2017, we are pleased to furnish the Exchange a copy of the 2017 Integrated Annual Corporate Governance Report (I-ACGR) of the Bank.

Thank you.

Filed on behalf by:

Name	Maila Katrina Ilarde
Designation	Corporate Secretary

COVER SHEET

												P	1 5	3		9	6	-	0	0 :	5	5	5 5	5
															S	S.E.	C. F	Reg	istra	atio	n N	um	per	
PHILI	PI	N E	E	N	A	Г	C	N	Α	L	T	В	A	N	ŀ		Τ	Т	T	Τ	T	T	Τ	7
						_	_	_				_			_	_	_	_	_	_	_	_	_	_
								L																
Company's Full Name)																								
9 t h F I	0 0	r	Р	N	В	П	F	i	n	а	n	С	i	1	a	1	П	С	е	n	t	1	r	
													_	_				T .		_	_			
M a c a p	a g a		В	I	v	d	٠	,		Р	a	S	6	1	у		С	ľ	t	1	y			
Metro	M a	n	i I	а					Г				Т	Т			Г	Г	Т	Т	Т	П	Т	
		(Bus	siness	Add	ress	s: N	o. S	tree	et Ci	ty/To	own/	P	rovi	nce	2)									
				Ξ.			7					I		-	_		8	34-	078	30		-		
MAILA KATRINA Y. ILARDE Corporate Secretary Contact Person Compan											ny T	ele	pho	ne	Nu	mbe	er							
												_												
1 2 3 1 2017 Integrated Annual Corporate Governance April 24 Report (I-ACGR)																								
Month Day						FOF										-				ont		Vlee	Da	
Fiscal Year Annual Meeting																								
			Se	con	dary	Lic	ense	e Ty	/pe.	If Ar	plic	abl	le											
					,			,	del es			1												\neg
Dept. Requiring t	his Doc.											l		Am	en	dec	Art	icle	s N	um	ber	/Se	ction	 n
									nt of Borrowings															
Total No. of Stockholders Domestic											For	eig	n											
To be accomplished by SEC Personnel concerned																								
File Numb	File Number LCU																							
Documen	t I.D.				_			Ca	ashie	er														
STA	MPS																							
Remarks = pls. use	black in	nk for	Remarks = pls. use black ink for scanning purposes																					



May 30, 2018

Securities and Exchange Commission

G/F Secretariat Building PICC Complex, Roxas Boulevard Pasay City

Attention

MS. RACHEL ESTHER J. GUMTANG-REMALANTE

OIC, Corporate Governance and Finance Department

The Philippine Stock Exchange

6th Floor PSE Tower 28th Street corner 5th Avenue Bonifacio Global City, Taguig City

Attention

MR. JOSE VALERIANO B. ZUÑO III

OIC - Head, Disclosure Department

Gentlemen:

In compliance with SEC Memorandum Circular No. 15, Series of 2017, we are pleased to submit herewith the 2017 Integrated Annual Corporate Governance Report (I-ACGR) of the Philippine National Bank.

For your record. Thank you.

Very truly yours,

MAILA/KATRINA Y. ILAR

Corporate Secretary

a/s

Philippine National Bank PNB Financial Center Pres. Diosdado Macapagal Blvd., Pasay City, Metro Manila 1300, Philippines

Authorized Depository of the Republic of the Philippines Member: PDIC

T. (632) 526-3131 to 70/891-6040 to 70 P.O. Box 1884 (Manila) P.O. Box 410 (Pasay City) www.pnb.com.ph





SEC FORM - I-ACGR

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

- 1. For the fiscal year ended 2017
- 2. SEC Identification Number AS096-005555 3. BIR Tax Identification No.000-188-209
- 4. Exact name of issuer as specified in its charter PHILIPPINE NATIONAL BANK
- 5. PHILIPPINES 6. (SEC Use Only)
 Province, Country or other jurisdiction of incorporation or organization

 Industry Classification Code:
- 7. PNB Financial Center, President Diosdado

 Macapagal Blvd., Pasay City, Metro Manila

 Address of principal office
 Postal Code
- 8. <u>(632) 891-6040 to 70/(632) 526-3131 to 70</u> Issuer's telephone number, including area code
- Not Applicable
 Former name, former address, and former fiscal year, if changed since last report.

		UAL CORPORATE GOVERNANCE REPORT	THE AND THE STATE OF THE STATE
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		overnance Responsibilities	
		foster the long- term success of the corporation, and to sustain its competit	iveness and profitability in a
manner consistent with its corporate objectives and the long	g- term best interests	of its shareholders and other stakeholders.	
Recommendation 1.1	1		
. Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector.	Compliant	 2018 Manual on Corporate Governance (p. 6 to 7, Item IV) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVER NANCE_MANUAL.pdf 	
 Board has an appropriate mix of competence and expertise. 	Compliant	• 2017 Annual Report (p. 74 to 77, Corporate Governance)	
B. Directors remain qualified for their positions individually and collectively to enable them to fulfill	Compliant	http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf	
their roles and responsibilities and respond to the needs of the organization.		2017 Definitive Information Statement (p. 43, Board of Directors) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf	
		PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980 711943ca035510b6ec2b	
Recommendation 1.2			
. Board is composed of a majority of non-executive directors.	Compliant	 2017 Annual Report (p. 74 to 77, Corporate Governance) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 	
		The Bank's Board of Directors is composed of nine (9) non-executive directors, one (1) executive director and five (5) independent directors. They possess the necessary qualifications with a collective working knowledge, experience or expertise that is relevant to the Bank's sector/industry to effectively participate and help secure objective, independent judgment on corporate affairs and to substantiate proper checks and balances.	

Re	ecommendation 1.3		
	Company provides in its Board Charter and Manual on Corporate Governance a policy on training of directors.	Compliant	2018 Manual on Corporate Governance (p. 47 to 48, Item XIV) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUA L.pdf
2.	Company has an orientation program for first time directors.	Compliant	2017 Annual Report (p. 82, Orientation and Education Program) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
3.	Company has relevant annual continuing training for all directors	Compliant	 2017 Definitive Information Statement (p. 42 to 43, Item 3.vi.) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement_pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510
Re	ecommendation 1.4		
	Board has a policy on board diversity	Compliant	 2018 Manual on Corporate Governance (p. 7, Item 1.2) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUA L.pdf 2017 Annual Report (p. 76, Board of Directors Composition) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 43, Board of Directors) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510 b6ec2b

Optional: Recommendation 1.4		
Company has a policy on and discloses measurable objectives for implementing its board diversity and reports on progress in achieving its objectives.	Compliant	2017 Annual Report (p. 76, Board of Directors Composition) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Bank observes diversity in the Board as there is no restriction on membership of the Board on account of age, gender, nationality or race. Two (2) Directors are above 80 years old, five (5) are above 70 years old, four (4), three (3) and one (1) are in their 60's, 50's and 40's, respectively. To date, 3 or 20% out of 15 members of the Board are women, the highest percentage or representation so far. One of the Directors is a British citizen. The Board is represented by a combination of highly qualified business professionals, former bank presidents and senior officials affiliated with regulatory bodies and international organizations. The members of the Board believe in the highest level of integrity and possess broad and collective range of expertise that provides value in sustaining and upholding good corporate governance practices in the Bank.
Recommendation 1.5		
Board is assisted by a Corporate Secretary.	Compliant	2018 Manual on Corporate Governance (p. 24 to 26, Item. 7)
Corporate Secretary is a separate individual from the Compliance Officer.	Compliant	http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL. pdf
3. Corporate Secretary is not a member of the Board of Directors.	Compliant	2017 Annual Report (p. 114, Profile of Corporate Secretary) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
Corporate Secretary attends training/s on corporate governance.	Compliant	Certification of Attendance in Corporate Governance Seminar – 2017 http://www.pnb.com.ph/images/stories/docs/SEC Attendance in Corporate Governance Seminar 2017.pdf
		Please see "Annex A" – Certificate of Attendance of Ms. Maila Katrina Y. Ilarde, Corporate Secretary, as a participant of the GRI Standards Certified Training given by the National Center for Sustainability Reporting
Optional: Recommendation 1.5		
Corporate Secretary distributes materials for board meetings at least five business days before scheduled meeting.	Compliant	The Corporate Secretary certifies that the materials for the meeting of the Board of Directors are provided to the Board at least five (5) working days before the meeting.

 Recommendation 1.6 Board is assisted by a Compliance Officer. Compliance Officer has a rank of Senior Vice President or an equivalent position with adequate stature and authority in the corporation. Compliance Officer is not a member of the board. Compliance Officer attends training/s on corporate governance. 	Compliant Compliant Compliant Compliant	 2018 Manual on Corporate Governance (p. 26 to 27, Item 8) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERN ANCE_MANUAL.pdf 2017 Annual Report (p. 121, Profile of the Chief Compliance Officer) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf Certification of Attendance in Corporate Governance Seminar – 2017 http://www.pnb.com.ph/images/stories/docs/SEC_Attendance_in_Corporate_Governance_Seminar_2017.pdf
Principle 2: The fiduciary roles, responsibilities and account guidelines should be clearly made known to all directors as Recommendation 2.1 1. Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.		ard as provided under the law, the company's articles and by-laws, and other legal pronouncements and ders and other stakeholders. • 2018 Manual on Corporate Governance (p. 19 to 20, Item 3.7) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVER NANCE_MANUAL.pdf

with due diligence and care, and in the best interest of the company.	Compilant	http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVER NANCE_MANUAL.pdf\
		 2017 Annual Report (p. 76, Board's Overall Responsibility and 81, Directors' Attendance) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
		2017 Definitive Information Statement (p. 43, Board of Directors) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf
		PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980 711943ca035510b6ec2b

ъ.			
Ke	commendation 2.2	Committee	201014 1 0 (7) 0 1 120
1.	Board oversees the development, review and approval of the company's business objectives and strategy.	Compliant	2018 Manual on Corporate Governance (p. 7 to 8, Item 1.3.2) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf
2.	Board oversees and monitors the implementation of the company's business objectives and strategy.	Compliant	
Su	pplement to Recommendation 2.2		
1.	Board has a clearly defined and updated vision, mission and core values.	Compliant	Mission and Vision http://www.pnb.com.ph/index.php/about/mission-and-vision.html 2017 Annual Report (p. 2, Corporate Objective, Mission Statement, Vision and 25, PNB Values) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Bank's vision and mission is formally reviewed annually during the strategic planning process when the Bank's strategic plans are formulated and aligned vertically and horizontally.
2.	Board has a strategy execution process that facilitates effective management performance and is attuned to the company's business environment, and culture	Compliant	2017 Annual Report (p. 79 to 80, Board-Level Committees) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
Re	commendation 2.3		
1.	Board is headed by a competent and qualified Chairperson.	Compliant	 2017 Annual Report (p. 76, Chairperson of the Board and 106, Profile of Ms. Florencia G. Tarriela) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 11, Profile of Ms. Florencia G. Tarriela and 44, Chairperson of the Board) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943c a035510b6ec2b

Re	commendation 2.4		
1.	Board ensures and adopts an effective succession planning program for directors, key officers and management. Board adopts a policy on the retirement for directors	Compliant	 2018 Manual on Corporate Governance (p. 8 to 9, Item 1.3.2.3; p. 14, Item 1.7) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf Retirement and Succession Planning Policy for Directors http://www.pnb.com.ph/images/stories/docs/PNB Retirement Succession Planning Policy for D
2.	and key officers.	Compilant	 2017 Annual Report (p. 82 to 83, Retirement Policy and Succession Management Program) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf Amended By-Laws (p. 8, Article 5, Section 5.7, Vacancies) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf In December 2014, the PNB Board of Directors approved the adoption/implementation of the harmonized PNB Assessment and Development Center Assessors Workshop. It was established to ensure the availability of talents who have the potential and the required competencies, and ready to assume vacant positions as the need arises due to organizational exigencies, particularly for key/critical positions identified by the Talent Board. The process involves the following steps: (1) identification of key/critical positions, (2) nomination of candidates, (3) talent audit, (4) learning and development, (5) talent review, (6) engagement, and (7) placement.
Re	commendation 2.5		
	Board aligns the remuneration of key officers and board members with long-term interests of the company.	Compliant	 2018 Manual on Corporate Governance (p. 20 to 21, Item 2.8) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf 2017 Annual Report (p. 83, PNB Remuneration Policy) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
2.	Board adopts a policy specifying the relationship between remuneration and performance.	Compliant	Amended By-Laws (Article 5, Section 5.8, Compensation) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf
3.	Directors do not participate in discussions or deliberations involving his/her own remuneration.	Compliant	

Oı	otional: Recommendation 2.5		
1.	Board approves the remuneration of senior executives.	Compliant	The Corporate Secretary certifies that the remuneration and structures are based on the approved Bank's Policy on Remuneration of Directors and Officers under Board Executive Session Resolution No. 06/10-23-09 dated October 23, 2009.
2.	Company has measurable standards to align the performance-based remuneration of the executive directors and senior executives with long-term interest, such as claw back provision and deferred bonuses.	Compliant	2017 Annual Report (p. 81 to 82, Performance Assessment Program for Board and Senior Management; p. 83 PNB Remuneration Policy) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Bank sustains a Remuneration Policy that would commensurately compensate its Directors and Officers in return for high levels of performance. The PNB Remuneration Policy provides a sustainable compensation structure and fringe benefits program for Directors and Officers which are competitive with its peer group in the industry. It provides basic compensation, incentives, recognition and rewards for those who meet their performance targets and goals. Output
Re	commendation 2.6		
1.	Board has a formal and transparent board nomination and election policy.	Compliant	2018 Manual on Corporate Governance (p. 14 – 15, Item 1.6) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf
2.	Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	Compliant	 2017 Annual Report (p. 75, Selection Process for Board and Senior Management) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 9 to 10, Item 5)
3.	Board nomination and election policy includes how the company accepted nominations from minority shareholders.	Compliant	http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6ec2b
4.	Board nomination and election policy includes how the board shortlists candidates.	Compliant	The Corporate Governance Committee, acting as the Bank's Nomination Committee, receives and considers the shortlist of the candidates nominated to sit as members of the board of directors according to prescribed qualifications and disqualifications. The Bank may engage an
5.	Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	Compliant	external party to search for candidates. After a thorough review and evaluation of the qualifications of the nominees, the Corporate Governance Committee endorses the nomination of the individuals for the election of the stockholders.
6.	Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.	Compliant	

1. Company uses professional search firms or other external sources of candidates (such as director databases set up by director or sharcholder bodies) when searching for candidates to the board of directors. Recommendation 2.7	Or	otional: Recommendation to 2.6				
 Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations. RPT policy Manual Compliant of material RPTs, which guarantee fairness and transparency of operations. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations. Compliant or 2018 Manual on Corporate Governance (p. 33 to 38, Item V) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf 2017 Annual Report (p. 83 to 84, Policies and Procedures on Related Party Transactions) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 36, Item (e) and p. 45 to 47, Related Party Transaction) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6ec2 b RPT Policy Manual 	1.	Company uses professional search firms or other external sources of candidates (such as director databases set up by director or shareholder bodies) when searching for candidates to the board of	Compliant	•		
is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions. 2. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions. 2. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations. 2. RPT policy and system governing related party transactions (P. 83 to 84, Policies and Procedures on Related Party Transactions) 4. **Dolicy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions. 4. **Location infrequently occurring transactions on Related Party Transactions (P. 83 to 84, Policies and Procedures on Related Party Transactions) 4. **Location infrequently occurring transactions on Related Party Transactions (P. 85 to 47, Related Party Transaction) 5. **Location infrequently occurring transactions on Related Party Transactions (P. 85 to 47, Related Party Transaction) 6. **Location infrequently occurring transactions on Related Party Transactions (P. 85 to 47, Related Party Transaction) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transaction) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transaction) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transaction) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transactions) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transactions) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transactions) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transactions) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transactions) 8. **Location infrequently occurring transactions (P. 85 to 47, Related Party Transactions) 8. **Locati	Re					
	2.	Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile	Compliant	•	http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf 2017 Annual Report (p. 83 to 84, Policies and Procedures on Related Party Transactions) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 36, Item (e) and p. 45 to 47, Related Party Transaction) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6ec2 b RPT Policy Manual	

Compliant	 2018 Manual on Corporate Governance (p. 33 to 38, Item V) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf 2017 Annual Report (p. 83 to 84, Policies and Procedures on Related Party Transactions) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 36, Item (e) and p. 45 to 47, Related Party
Compliant	 2018 Manual on Corporate Governance (p. 8 to 9, Item 1.3.2.3) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf 2017 Annual Report (p. 75, Selection Process for Board and Senior Management, p. 81, Performance Assessment Program for Board and Senior Management, and p. 120 to 123, Profiles of the Senior Management Team)
	Compliant

SEC Form – I-ACGR * Updated 21Dec2017

Do	commendation 2.9		
	Board establishes an effective performance management framework that ensures that Management's performance is at par with the standards set by the Board and Senior Management. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.	Compliant	 2018 Manual on Corporate Governance (p. 45, Item XI) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MAN UAL.pdf 2017 Annual Report (p. 75, Selection Process for Board and Senior Management; p. 81, Performance Assessment Program for Board and Senior Management) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
Re	commendation 2.10		
1.	Board oversees that an appropriate internal control system is in place.	Compliant	2018 Manual on Corporate Governance (p. 30 to 31, Item 10; Annex B, Board Audit and Compliance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf
2.	The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	Compliant	2017 Annual Report (p. 66 to 68, The Board and Audit Compliance Committee) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Corporate Secretary certifies that the Charter of the Board Audit and Compliance Committee was approved by the Board.
3.	Board approves the Internal Audit Charter.	Compliant	
Re	commendation 2.11		
1.	Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks.	Compliant	2018 Manual on Corporate Governance (p. 12 to 13, Item 1.3.2.5; p. 32, Item 11; Annex C, Risk Oversight Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MAN UAL.pdf
2.	The risk management framework guides the board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies.	Compliant	2017 Annual Report (p. 39, Enterprise Risk Management Framework) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

Recommendation 2.12		
Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary role. Board Charter serves as a guide to the directors in the performance of their functions. Board Charter is publicly available and posted on the company's website.	Compliant Compliant	2018 Manual on Corporate Governance (p. 7 to 13, Item 1.3.2) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.p df
Additional Recommendation to Principle 2		
Board has a clear insider trading policy.	Compliant	 2018 Manual on Corporate Governance (p. 20, par. k; p. 23, Item 5.2 e; p. 23 Item 5.2 f) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.p df http://www.pnb.com.ph/index.php/about/corporate-governance/company-policies/insider-trading-policy
Optional: Principle 2		
Company has a policy on granting loans to directors, either forbidding the practice or ensuring that the transaction is conducted at arm's length basis and at market rates.	Compliant	2018 Manual on Corporate Governance (p. 34 to 38, Item 2, Policies and Procedures) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.p df RPT Policy Manual http://www.pnb.com.ph/images/stories/docs/2016 REVISED RPT POLICY MANUAL.pdf
Company discloses the types of decision requiring board of directors' approval.	Compliant	All material transactions approved by the Board of Directors are immediately disclosed after each Board meeting. http://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id=139 Annually, all legal acts, resolutions and proceedings of the Board of Directors are summarized and endorsed to the Stockholders for ratification during the Annual Stockholders Meeting. • Minutes of the Annual Stockholders' Meeting (p. 9 to 10, Item VII) http://www.pnb.com.ph/images/stories/docs/2018 ASM Minutes.pdf

Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.

established should be contained in a publicly available Committee Charter.							
Recommendation 3.1							
Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities.	Compliant	 2018 Manual on Corporate Governance (p. 10, Item 1.3.2.4.a [ii]; p. 21, Item 4) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf 2017 Annual Report (p. 77 to 80, Board-Level Committees, Membership and Functions) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 44 to 45, Board Committees) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6ec2b 					
Recommendation 3.2							
 Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations. Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent. All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee. 	Compliant Compliant Compliant	 2018 Manual on Corporate Governance (p. 21, Item 4; Annex B, Board Audit and Compliance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf 2017 Annual Report (p. 66 to 68, The Board Audit and Compliance Committee; p. 78 to 79, Members and Functions of the Board Audit and Compliance Committee; p. 106 and 108, Profiles of the Chairman and Members)					

Supplement to Recommendation 3.2		
Audit Committee approves all non-audit services conducted by the external auditor. Audit Committee conducts regular meetings and dialogues with the external audit team without anyone from management present.	Compliant	 2018 Manual on Corporate Governance (Annex B, Board Audit and Compliance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf 2017 Annual Report (p. 66 to 68, The Board Audit and Compliance Committee) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf On an annual basis, the members of the Board Audit and Compliance Committee meet with the External Auditor (SGV & Co.) without the presence of management. Please see "Annex B" – Certification of the Annual Meeting with the External Auditor without the presence of Management
 Optional: Recommendation 3.2 Audit Committee meets at least four times during the year. Audit Committee approves the appointment and removal of the internal auditor. 	Compliant	2018 Manual on Corporate Governance (Annex B, Board Audit and Compliance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf 2017 Annual Report (p. 67, Activities for the calendar year 2017 of the Board Audit and Compliance Committee; p.81, Directors' Attendance) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

Pagammandation 3.3		
1. Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee. 2. Corporate Governance Committee is composed of at least three members, all of whom should be independent directors. 3. Chairman of the Corporate Governance Committee is an independent director.	Compliant Compliant	Corporate Governance - 2018 Manual on Corporate Governance (p. 21, Item 4; Annex A, Corporate Governance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf 2017 Annual Report (p. 78 to 79, Members and Functions of the Corporate Governance Committee; p. 106, 107 and 110, Profiles of the Chairman and Members) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 31, Members of the Corporate Governance Committee) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSE_Disclosure_of_2017_Definitive_Information_Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6 ec2b The Corporate Governance Committee, acting as the Bank's Nomination Committee, promulgate guidelines or criteria governing the conduct of the nomination of the Board of Directors. It determines whether the nominees are fit and proper and qualified to be appointed as member of the Board. It reviews and evaluates qualifications of all person nominated to the Board.
Optional: Recommendation 3.3.		
Corporate Governance Committee meets at least twice during the year.	Compliant	 2018 Manual on Corporate Governance (Annex A, Corporate Governance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf 2017 Annual Report (p. 81, Directors' Attendance) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

Re	commendation 3.4		
	Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness. BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman. The Chairman of the BROC is not the Chairman of the Board or of any other committee. At least one member of the BROC has relevant	Compliant Compliant Compliant	 2018 Manual on Corporate Governance (Annex C, Risk Oversight Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL. pdf 2017 Annual Report (p. 37, The Risk Oversight Committee; 78 to 79, Members and Functions of the Risk Oversight Committee; p. 106, 107, 108 and 110, Profiles of the Chairman and Members) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
	thorough knowledge and experience on risk and risk management.		
	commendation 3.5		
1.	Board establishes a Related Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	Compliant	2018 Manual on Corporate Governance (Annex D, Board Oversight RPT Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL. pdf
2.	RPT Committee is composed of at least three non-executive directors, two of whom should be independent, including the Chairman.	Compliant	 2017 Annual Report (p. 26 to 27, The Board Oversight RPT Committee; p. 78 to 79, Members and Functions of the Board Oversight RPT Committee; p. 108 and 110, Profiles of the Chairman and Members) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 46 to 47, Board Oversight RPT Committee) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6 ec2b

Recommendation 3.6 1. All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.	Compliant	2018 Manual on Corporate Governance (Annex A to H) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL .pdf All the Charters of the Board Committees are incorporated as Annexes to the Manual on
 Committee Charters provide standards for evaluating the performance of the Committees. Committee Charters were fully disclosed on the company's website. 	Compliant Compliant	Corporate Governance of the Bank posted in the Bank's website at www.pnb.com.ph under Corporate Governance.
Principle 4: To show full commitment to the company, the including sufficient time to be familiar with the corporation' Recommendation 4.1 1. The Directors attend and actively participate in all meetings of the Board, Committees and shareholders		vote the time and attention necessary to properly and effectively perform their duties and responsibilities, 2017 Annual Report (p. 81, Directors' Attendance) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

Recommendation 4.1			
1. The Directors attend and actively participate in all meetings of the Board, Committees and shareholders in person or through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission.	Compliant	2017 Annual Report (p. 81, Directors' Attendance) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Corporate Secretary certifies that the agenda and materials for all meetings are sent to the directors ahead of time to provide them ample time to review the same.	
2. The directors review meeting materials for all Board and Committee meetings.	Compliant	The Corporate Secretary further certifies that directors attending the meeting through video/ teleconferencing are provided with the agenda and all materials for the meeting ahead of time, in accordance with SEC Memorandum Circular No. 15, Series of 2001.	
3. The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	Compliant	The Corporate Secretary likewise certifies that questions asked during Board and Committee meetings are fully documented in the Minutes Books which are available for examination during office hours at the Corporate Secretary's Office upon request.	

Recommendation 4.2						
Non-executive directors concurrently serve in a maximum of five publicly-listed companies to ensure that they have sufficient time to fully prepare for	Compliant	2018 Manual on Corporate Governance (p. 18, Item 3.5) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANC E_MANUAL.pdf				
minutes, challenge Management's proposals/views,		l .	Director's Name	Name of Listed Company	1	
and oversee the long-term strategy of the company.		ľ	Florencia G. Tarriela	LT Group, Inc. (Independent Director)		
		-	Leonilo G. Coronel	Megawide Construction Corporation (Independent Director)		
			Estelito P. Mendoza	San Miguel Corporation (Director) Petron Corporation (Director)		
			Carmen K. Tan	LT Group, Inc. (Director) MacroAsia Corporation (Director) PAL Holdings, Inc. (Director)		
			Lucio C. Tan	PAL Holdings, Inc. (Chairman & CEO) LT Group, Inc. (Chairman & CEO) MacroAsia Corporation (Chairman & CEO)		
			Lucio K. Tan, Jr.	MacroAsia Corporation (Director) LT Group, Inc. (Director) PAL Holdings, Inc. (Director) Victorias Milling Corporation (Director)		
			Michael G. Tan	LT Group, Inc. (Director and President) PAL Holdings, Inc. (Director) Victorias Milling Company (Director)		
Recommendation 4.3						
The directors notify the company's board before accepting a directorship in another company.	Compliant	Direc http://v	torship)	te Governance (p. 42, Item 4 Concurrent ges/stories/docs/2018_CORPORATE_GOVE		

Optional: Principle 4 1. Company does not have any executive directors who serve in more than two boards of listed companies outside of the group.	Compliant	2017 Annual Report (p. 107, Profile of Mr. Reynaldo A. Maclang) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf	
Company schedules board of directors' meetings before the start of the financial year.	Compliant	The Corporate Secretary certified that the Board of Directors, through a Memorandum dated December 15, 2016, were notified of the schedule of meetings for the year 2017. Likewise, for 2018, the Board of Directors were notified of the schedule of meetings through a Memorandum dated November 22, 2017.	
Board of directors meet at least six times during the year.	Compliant	2017 Annual Report (p. 81, Directors' Attendance) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf	
4. Company requires as minimum quorum of at least 2/3 for board decisions	Compliant	The Corporate Secretary certifies that the Board of Directors follows the minimum quorum of at least 2/3 to carry out board decisions. Corporate documents will be amended accordingly for purposes of alignment.	
The 1 T T T T T T T T T T T T T T T T T T			
Principle 5: The board should endeavor to exercise an object	tive and independe	ent judgment on all corporate affairs	
Recommendation 5.1	_	ent judgment on all corporate affairs	
- "	tive and independent Compliant	2018 Manual on Corporate Governance (p. 7, par. 3) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVE RNANCE_MANUAL.pdf	
Recommendation 5.1 1. The Board has at least 3 independent directors or such number as to constitute one-third of the board,	_	2018 Manual on Corporate Governance (p. 7, par. 3) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVE	
Recommendation 5.1 1. The Board has at least 3 independent directors or such number as to constitute one-third of the board,	_	 2018 Manual on Corporate Governance (p. 7, par. 3) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVE RNANCE_MANUAL.pdf 2017 Annual Report (p. 74, Independent Directors) 	

Recommendation 5.2						
The independent directors possess all the qualifications and none of the disqualifications to hold the positions.	Compliant	Certification of Indepe http://www.pnb.com.ph/i endent_Directors.pdf	Indep			
Supplement to Recommendation 5.2						
Company has no shareholder agreements, by-laws provisions, or other arrangements that constrain the directors' ability to vote independently.	Compliant					
Recommendation 5.3						
1. The independent directors serve for a cumulative term of nine years (reckoned from 2012).	Compliant	2018 Manual on Corp http://www.pnb.com.ph/	images/stories/docs/2		GOVE	
2. The company bars an independent director from serving in such capacity after the term limit of nine years.	Compliant	RNANCE_MANUAL.p	df			
in such capacity area the term innit of fine years.		Director's Name	Date first elected	No. of years served as independent director*		
		Florencia G. Tarriela	May 29, 2001	6 yrs.		
		2. Felix Enrico R. Alfiler	Dec. 16, 2011	6 yrs.		
		3. Edgar A. Cua	May 31, 2016	1 yr., 7 mos.		
		Federico C. Pascual Cecilio K. Pedro	May 27, 2014 February 28, 2014	3 yrs., 7 mos. 3 yrs., 10 mos.		
		*reckoned from 2012	1 reducity 28, 2014	3 yis., 10 mos.		
		100110110111111111111111111111111111111				
3. In the instance that the company retains an independent	Not Applicable				The Bank has no independent	
director in the same capacity after nine years, the board					director that served for more	
provides meritorious justification and seeks					than nine (9) years from 2012.	
shareholders' approval during the annual shareholders'						
meeting.						

Re	commendation 5.4				
	The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	Compliant	•	2018 Manual on Corporate Governance (p. 18 to 19, Item 3.6; p. 24, Item 6) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVE RNANCE_MANUAL.pdf 2017 Annual Report (p. 106, Profile of Ms. Florencia G. Tarriela; p. 107, Profile of Mr. Reynaldo A. Maclang) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf Amended By-Laws (p. 7, Article 5, Section 5.6, Powers and Duties of the Chairman; p. 12, Article 6, Section 6.3, The President) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf	
Re	commendation 5.5				
1.	If the Chairman of the Board is not an independent director, the board designates a lead director among the independent directors.	Not Applicable			The Bank's Chairman of the Board is also an independent director.
Re	commendation 5.6				
	Directors with material interest in a transaction affecting the corporation abstain from taking part in the deliberations on the transaction.	Compliant	•	2018 Manual on Corporate Governance (p. 34, Item 2.3) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVE RNANCE_MANUAL.pdf 2017 Definitive Information Statement (p. 45, par. 3, Related Party Transaction) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498 0711943ca035510b6ec2b	

The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive present. The meetings are chaired by the lead independent director.	Compliant Compliant	2018 Manual on Corporate Governance (p. 9, Item 1.3.2.3 [c]; p. 13, Item 1.3.2.5.d [ii]) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERN ANCE_MANUAL.pdf On February 22, 2018, Ms. Janeth Nunez Javier, the current engagement		
· · · · · · · · · · · · · · · · · · ·	Compliant	On February 22, 2018, Ms. Janeth Nunez Javier, the current engagement		
		partner of the Bank, had an executive session with the Members of the Board Audit and Compliance Committee, the Chief Compliance Officer, the Chief Audit Executive, and the Chief Risk Officer, as mandated by BSP Memorandum 2014-11 and BSP Circular 969. This will be done annually through an Executive Session without the presence of management.		
otional: Principle 5				
None of the directors is a former CEO of the company in the past 2 years.		Provide name/s of company CEO for the past 2 years		
inciple 6: The best measure of the Board's effectiveness is t sess whether it possesses the right mix of backgrounds and commendation 6.1		nent process. The Board should regularly carry out evaluations to appraise its per	rformance as a body, and	
	Community and	2010 M 1 C + C + A5+ A6 I + WI A		
Board conducts an annual self-assessment of its performance as a whole.	Compliant	2018 Manual on Corporate Governance (p. 45 to 46, Item XI; Annex I and J) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERN		
The Chairman conducts a self-assessment of his performance.	Compliant	ANCE_MANUAL.pdf 2017 Annual Report (p. 81, Performance Assessment Program for		
The individual members conduct a self-assessment of their performance.	Compliant	Board and Senior Management) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf		
Each committee conducts a self-assessment of its performance.	Compliant	The Performance Evaluation of the Directors are validated by the Bangko Sentral ng Pilipinas and SGV & Co. annually.		
Every three years, the assessments are supported by an external facilitator.	Compliant			

Rec	commendation 6.2		
1.	Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees. The system allows for a feedback mechanism from the shareholders.	Compliant	2018 Manual on Corporate Governance (p. 45 to 46, Item XI; p. 47, Item 9; Annex I and J) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MAN UAL.pdf 2017 Annual Report (p. 75, Solution Process) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 40, Voting Procedures) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca0355 10b6ec2b Minutes of the Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/2018 ASM_Minutes.pdf On January 22, 2018, the Bank disclosed the schedule of the Annual Stockholders' Meeting and invited the stockholders to send nominations for the Board of Directors through the Corporate Secretary. PSE Disclosure – Notice of Annual Stockholders' Meeting http://edge.pse.com.ph/openDiscViewer.do?edge_no=e46df3d07771152c43ca0355 10b6ec2b

Principle 7: Members of the Board are duty-bound to apply high ethical standards, taking into account the interests of all stakeholders. Recommendation 7.1						
 Board adopts a Code of Business of Ethics, which provide standards for ethical behavior, as well as articul unacceptable conduct and practice external dealings of the company. The Code is properly disseminated senior management and employee 	or professional and ate acceptable and es in internal and d to the Board, Complian	http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf • 2017 Annual Report (p. 92, Code of Conduct)				
The Code is disclosed and made a public through the company webs:						

Supplement to Recommendation 7.1							
1. Company has clear and stringent policies and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes.	Compliant	2018 Manual on Corporate Governance (p. 38, Item 2.11; p. 43, Item 5) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf 2017 Annual Report (p. 93, Whistleblower Policy and Policy on Soliciting & Giving Gifts) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 46, Whistleblower Policy and Policy on Soliciting & Giving Gifts) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6cc2 b Under the Bank's Whistleblower Policy (as approved under PNB Board Resolution No. 03/02-24-17 of February 24, 2017, as amended), employees can report or complain about internally any suspected or actual commission of theft/fraud, corruption, etc). All reports involving officers and rank-and-file employees shall be investigated upon and endorsed to the Bank's Ethical Standards Committee for appropriate disposition. The employee or the whistleblower is protected against retaliation, discrimination, harassment or adverse personnel action, for reporting in good faith a suspected or actual violation. Hence, anyone who retaliates against the whistleblower is subject to disciplinary action, including the possibility of termination/dismissal from the Bank service.					

ecommendation 7.2			
Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics. Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	Compliant	2018 Manual on Corporate Governance (p. 8, Item 1.3.2.1) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf The provisions in the Code of Conduct apply to all employees of the Bank, including its overseas branches/offices and foreign/domestic subsidiaries. As required, each director and employee accomplishes an Acknowledgment Receipt certifying that he/she has been furnished with copies of the Code of Conduct and other relevant policies in business ethics; that he/she fully read and understood the provisions embodied therein; and that he/she promises to abide by the rules/regulations. Any report of failure to abide by said policies may be subsequently validated/evaluated by the Ethical Standards Committee to determine if any sanction or disciplinary action should be taken against the erring employee or director through due process.	
		Disclosure and Transparency	
ecommendation 8.1 Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.	Compliant	2017 Annual Report http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 1 to 38 of Management Report) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement. http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6ec2 http://www.pnb.com.ph/images/stories/docs/2017_Audited_Financial_Statements.pdf http://www.pnb.com.ph/images/stories/docs/2017_Audited_Financial_Statements.pdf	

Supplement to Recommendations 8.1						
1. Company distributes or makes available annual and quarterly consolidated reports, cash flow statements, and special audit revisions. Consolidated financial statements are published within ninety (90) days from the end of the fiscal year, while interim reports are published within forty-five (45) days from the end of the reporting period.	Compliant	http://www.pnb.com.p http://www.pnb.com.p http://www.pnb.com.p	h/images/stories/docs/PN h/images/stories/docs/PN h/images/stories/docs/PN h/images/stories/docs/20	NB SEC 17Q JUNE NB SEC 17Q SEPTI 17 Audited Financia	30 2017.pdf EMBER 30 2017.pdf al Statements.pdf	
		Cut-off Period of Consolidated Financial Statements	Published Date (Date of disclosure through PSE Edge) http://edge.pse.com.ph/com panyDisclosures/form.do?c mpy_id=139	No. of days within which the reports were published from the end of the fiscal year and end of the reporting period		
		Quarterly Report as of March 31, 2017 Quarterly Report as of June 30, 2017	May 12, 2017 August 11, 2017	42 days		
		Quarterly Report as of September 30, 2017	November 8, 2017	39 days		
		Annual Report as of end-2017	March 28, 2018	87 days		
2. Company discloses in its annual report the principal risks associated with the identity of the company's controlling shareholders; the degree of ownership concentration; cross-holdings among company affiliates; and any imbalances between the controlling shareholders' voting power and overall equity position in the company.	Compliant	 http://www.pnb.com.p 2017 Definitive Info http://www.pnb.com.p PSE Disclosure of 2 http://edge.pse.com. 10b6ec2b Top 100 Stockholde 	(p. 85 Conglomerate h/images/stories/docs/20 prmation Statement (p. h/images/stories/docs/SE 017 Definitive Information Disc Viewer.docs/SE ph/openDisc Viewer.docs/SE h/index.php/about/invest	4 to 7, Item 4) C_2018_Definitive_ation Statement	Information_Statement.	

Re	Recommendation 8.2					
1.		Compliant	2018 Manual on Corporate Governance (p. 20, letter j.) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANC E_MANUAL.pdf			
2.	Company has a policy requiring all officers to disclose/report to the company any dealings in the company's shares within three business days.	Compliant	2018 Manual on Corporate Governance (p. 23, par. 5.2 [e]) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANC E_MANUAL.pdf			
Su	pplement to Recommendation 8.2					
1.	Company discloses the trading of the corporation's shares by directors, officers (or persons performing similar functions) and controlling shareholders. This includes the disclosure of the company's purchase of its shares from the market (e.g. share buy-back program).	Compliant	Computation of Public Ownership http://www.pnb.com.ph/index.php/about/investor-relations/computation-of-public-ownership.html SEC Filings - SEC Form 23-A/23-B (Statement of Beneficial Ownership of Securities) http://www.pnb.com.ph/index.php/about/investor-relations.html#			
D	ecommendation 8.3					
1.		Compliant	 2017 Annual Report (p. 77) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Annual Report (p. 106 to 113, Profiles of the Board of Directors http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 			
2.	Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	 2017 Annual Report (p. 114 to 123, Profiles of the Corporate Secretary, Board of Advisors and Senior Management Team) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf Computation of Public Ownership http://www.pnb.com.ph/index.php/about/investor-relations/computation-of-public-ownership.html Top 100 Stockholders http://www.pnb.com.ph/index.php/about/investor-relations/top-100-stockholders.html 			

F	ecommendation 8.4			
1	Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same.	Compliant	 2018 Manual on Corporate Governance (p. 21, Item 3.8) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_G OVERNANCE_MANUAL.pdf 2017 Annual Report (p. 83, PNB Remuneration Policy) 	
2	Company provides a clear disclosure of its policies and procedure for setting executive remuneration, including the level and mix of the same.	Compliant	 http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf Amended By-Laws (Article 5, Section 5.8, Compensation) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf 	
3	Company discloses the remuneration on an individual basis, including termination and retirement provisions.	Non-Compliant	The remuneration and structures are based on the Bank's Policy on Remuneration of Directors and Officers under Board Executive Session Resolution No. 06/10-23-09 dated October 23, 2009.	The total per diem given to the Board of Directors as well as the total compensation of the President and most highly compensated executive officers are provided in p. 36 to 37 of the 2017 Definitive Information Statement. • 2017 Definitive Information Statement (p. 36 to 37, Item 6, Compensation of Directors and Executive Officers) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement_pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54 980711943ca035510b6ec2b

SEC Form – I-ACGR * Updated 21Dec2017

Recommendation 8.5					
1. Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions in their Manual on Corporate Governance. 2. Company discloses material or significant RPTs reviewed and approved during the year.	Compliant	2018 Manual on Corporate Governance (p. 34 to 38, Item V) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf 2017 Annual Report (p. 83 to 84, Policies and Procedures on Related Party Transactions; p. 306 to 314, Related Party Transactions) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 36, Item (e) and 45 to 47, Related Party Transaction) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement_pdf PSE_Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b 6ec2b RPT Policy Manual http://www.pnb.com.ph/images/stories/docs/2016_REVISED_RPT_POLICY_MANUAL.pdf Information_related_to_transactions_with_related_parties_and_with_subsidiaries/affiliates, directors, officers, stockholders and related_interests_(DOSRI) is included in the Audited Financial Statement of the Bank and Annual Report_All legal_acts, resolutions_and proceedings of the Board of Directors, including approvals on the related party transactions endorsed by the Board Oversight RPT Committee, are included in the agenda of the Annual Stockholders' Meeting for ratification of the stockholders. All DOSRI transactions are reported to the regulatory agencies on a monthly basis, as required under the regulations.			
Supplement to Recommendation 8.5					
Company requires directors to disclose their interests in transactions or any other conflict of interests.	Compliant	2018 Manual on Corporate Governance (p. 34, Item 2.3) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL. pdf			

Oı	Optional: Recommendation 8.5						
1.	Company discloses that RPTs are conducted in such a way to ensure that they are fair and at arms' length.	Compliant	2018 Manual on Corporate Governance (p. 35, Item 2.5.1) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE G OVERNANCE MANUAL.pdf 2017 Annual Report (p. 84) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf				
Re	commendation 8.6						
1.	Company makes a full, fair, accurate and timely disclosure to the public of every material fact or event that occur, particularly on the acquisition or disposal of significant assets, which could adversely affect the viability or the interest of its shareholders and other stakeholders.	Compliant	SEC Filings - SEC Form 17-C (Current Report) http://www.pnb.com.ph/index.php/about/investor-relations.html# All material information/transactions of the Bank which could adversely affect the interest of its shareholders and other stakeholders are immediately disclosed to the Philippine Stock Exchange (PSE) which may be viewed/accessed/downloaded in the PSE Edge Portal through the link below: http://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id=139				
2.	Board appoints an independent party to evaluate the fairness of the transaction price on the acquisition or disposal of assets.	Compliant	2017 Annual Report (p. 215 to 216; p. 316 to 317, Note 37; p. 243, Note 5) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf For any such transactions, the Bank has its internal appraisers, external appraisers, and external auditor (SGV & Co.).				

Supplement to Recommendation 8.6					
	Compliant	SEC Form 17 C (Current Report)			
1. Company discloses the existence, justification and details on shareholder agreements, voting trust agreements, confidentiality agreements, and such other agreements that may impact on the control, ownership, and strategic direction of the company.	Compliant	 SEC Form 17-C (Current Report) http://www.pnb.com.ph/index.php/about/investor-relations.html# 2017 Definitive Information Statement (p. 9, Voting Trust Holders) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information			
Recommendation 8.7					
Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	Compliant	2018 Manual on Corporate Governance http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNA NCE_MANUAL.pdf			
2. Company's MCG is submitted to the SEC and PSE.	Compliant				
3. Company's MCG is posted on its company website.	Compliant				
Supplement to Recommendation 8.7					
Company submits to the SEC and PSE an updated MCG to disclose any changes in its corporate governance practices.	Compliant	Please see attached "Annex C" – Receiving copy stamped by the SEC of the 2018 Manual on Corporate Governance.			

Optional: Principle 8			
Does the company's Annual Report disclose the		2017 Annual Report	
following information:		http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf	
a. Corporate Objectives	Compliant	 a. Page 2, Corporate Objective/Mission Statement/Vision b. Page 1, Financial Summary/Financial Highlights 	
b. Financial performance indicators	Compliant	c. Page 12-24, Operational Highlightsd. Page 127, Dividends	
c. Non-financial performance indicators	Compliant	e. Page 106 to 113, Profiles of the Board of Directorsf. Page 81, Directors' Attendance	
d. Dividend Policy	Compliant		
e. Biographical details (at least age, academic qualifications, date of first appointment, relevant experience, and other directorships in listed companies) of all directors	Compliant		
f. Attendance details of each director in all directors meetings held during the year	Compliant		
g. Total remuneration of each member of the board of directors	Non- Compliant		The total per diem given to the Board of Directors is provided in p. 36 to 37 of the 2017 Definitive Information Statement. • 2017 Definitive Information Statement (p. 9, Voting Trust Holders) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSEDirectory and 2017
			PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDisc Viewer.do?edge_no=0f7e3fc549 80711943ca035510b6ec2b

2.	The Annual Report contains a statement confirming the company's full compliance with the Code of Corporate Governance and where there is noncompliance, identifies and explains reason for each such issue.	Compliant	2017 Annual Report (p. 72, Message from the Corporate Governance Committee Chairman; p. 74, Corporate Governance Structure and Practices) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Bank strives to adhere to the highest principles of good corporate governance as embodied in the Bank's Amended Articles of Incorporation, Amended Bylaws, Code of Conduct and its Revised Corporate Governance Manual. Output Description:
3.	The Annual Report/Annual CG Report discloses that the board of directors conducted a review of the company's material controls (including operational, financial and compliance controls) and risk management systems.	Compliant	2017 Annual Report (p. 37, Message from the Risk Oversight Committee Chairman) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
4.	The Annual Report/Annual CG Report contains a statement from the board of directors or Audit Committee commenting on the adequacy of the company's internal controls/risk management systems.	Compliant	2017 Annual Report (p. 68, Message from the Board Audit and Compliance Committee Chairman) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
5.	The company discloses in the Annual Report the key risks to which the company is materially exposed to (i.e. financial, operational including IT, environmental, social, economic).	Compliant	2017 Annual Report (p. 43 to 56, Material Risks) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf https://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

Principle 9: The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the external auditor's independence and enhance audit quality.

Re	commendation 9.1				
2.	Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors. The appointment, reappointment, removal, and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders.	Compliant	•	2018 Manual on Corporate Governance (Annex B, Board Audit and Compliance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVER NANCE MANUAL.pdf 2017 Annual Report (p. 67, The Board Audit and Compliance Committee) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 37, Item 7, Independent Public Accountants) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Inform ation_Statement.pdf PSE_Disclosure_of_2017_Definitive_Information_Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980 711943ca035510b6ec2b Minutes of the Annual Stockholders' Meeting — April 24, 2017 (p. 10 to 11); April 24, 2018 (p. 12 to 13) http://www.pnb.com.ph/images/stories/docs/2017_ASM_Minutes.pdf http://www.pnb.com.ph/images/stories/docs/2018_ASM_Minutes.pdf	
3.	For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	Not Applicable			SGV & Co. is the incumbent external auditor of the Bank. They have the advantage of having historical knowledge of the Bank's business and its subsidiaries and affiliates, having been the appointed external auditor of PNB in 2017 and prior years.

Supplement to Recommendation 9.1			
Company has a policy of rotating the lead audit partner every five years.	Compliant	The bank complies with amended SRC Rule 68 (3)(b)(ix) which require the change of external auditor or rotation of the lead and concurring partner every 5 years or earlier. Ms. Janeth Nunez Javier was the appointed lead audit partner for the Bank in 2017.	
Recommendation 9.2			
Audit Committee Charter includes the Audit Committee's responsibility on: assessing the integrity and independence of external auditors; ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and iii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.	Compliant	2018 Manual on Corporate Governance (Annex B, Board Audit and Compliance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf	
2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.	Compliant		
Supplement to Recommendations 9.2			
Audit Committee ensures that the external auditor is credible, competent and has the ability to understand complex related party transactions, its counterparties, and valuations of such transactions.	Compliant	 2018 Manual on Corporate Governance (Annex B, Board Audit and Compliance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANCE MANUAL.pdf 2017 Annual Report (p. 67, The Board Audit and Compliance Committee) 	
Audit Committee ensures that the external auditor has adequate quality control procedures.	Compliant	http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf	
Recommendation 9.3			
Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.	Not Applicable		No non-audit services were performed by the external auditor of the Bank in 2017.

	Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity. **Toplement to Recommendation 9.3** Fees paid for non-audit services do not outweigh the	Compliant	 2018 Manual on Corporate Governance (Annex B, Board Audit and Compliance Committee Charter, p. 3 - Oversight of the Bank's External Auditors) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf 2017 Definitive Information Statement (p 24 to 25 of Management Report) 	
	fees paid for audit services.		http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943c_a035510b6ec2b	
	lditional Recommendation to Principle 9			
1.	Company's external auditor is duly accredited by the SEC under Group A category.	Compliant	Name of Audit Engagement Partner – Janeth T. Nunez-Javier SEC Accreditation Number – 1328-AR-1 (Group A) Date Accredited – July 28, 2016 Expiry date of accreditation – July 28, 2019 Name of Audit Firm – SGV & Co. Address of Audit Firm – 6760 Ayala Ave., 1226 Makati City Contact Number of the Audit Firm - (632) 891-0307	
2.	Company's external auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program conducted by the SEC's Office of the General Accountant (OGA).	Not Applicable		Received confirmation from the external auditor that they have not been subjected yet to the SOAR

Principle 10: The compan	y should ensure that the material and i	eportable non-financial and sustainabilit	y issues are disclosed.
---------------------------------	---	---	-------------------------

1.	Board has a clear and focused policy on the disclosure of	Compliant
	non-financial information, with emphasis on the	
	management of economic, environmental, social and	

2017 Annual Report (p. 88-101, Sustainability Program)
 http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

- management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.

 Company adopts a globally recognized Compliant
- 2017 Annual Report (p. 73, Environment, Social and Governance Advocacy)
 http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

 Company adopts a globally recognized standard/framework in reporting sustainability and nonfinancial issues.

 2017 Annual Report (p. 91, Initiatives towards reporting the sustainability efforts of the Bank)
 http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

Principle 11: The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. This channel is crucial for informed decision-making by investors, stakeholders and other interested users.

Recommendation 11.1

Recommendation 10.1

1. Company has media and analysts' briefings as channels of communication to ensure the timely and accurate dissemination of public, material and relevant information to its shareholders and other investors.

Compliant

The following are the communication channels that the Bank uses to disseminate information:

- Internal and External Email Broadcasts
- Facebook/Twitter
- Print Media
- Radio
- Letter Advices to Publics
- TV Advertisements (Local, Cable and Overseas)
- Press Releases
- Short message service alerts
- Electronic Channels ATM, Phone, Mobile
- Websites and Social Networks

The Bank conducts media briefings subsequent to the Annual Stockholders' meetings. Analysts' briefings are likewise held jointly with LT Group, Inc. Further, press releases and other reports are regularly disclosed through the PSE.

- Latest Notice of Analysts' Briefing to PSE http://edge.pse.com.ph/openDiscViewer.do?edge_no=b9ad92d5e0c87f7543ca035510b6ec2b
- Press Releases http://www.pnb.com.ph/index.php/about/investor-relations/press-release.html
- Disclosures to the PSE may be viewed/downloaded though this link http://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id=139

Supplemental to Principle 11		
Company has a website disclosing up-to-date information on the following:	Compliant	
a. Financial statements/reports (latest quarterly)	Compliant	Quarterly Financial Statements (SEC Form 17-Q) http://www.pnb.com.ph/images/stories/docs/PNB SEC 17Q MARCH 31 2017.pdf http://www.pnb.com.ph/images/stories/docs/PNB SEC 17Q JUNE 30 2017.pdf http://www.pnb.com.ph/images/stories/docs/PNB SEC 17Q SEPTEMBER 30 2017.pdf http://www.pnb.com.ph/images/stories/docs/PNB SEC 17Q SEPTEMBER 30 2017.pdf http://www.pnb.com.ph/images/stories/docs/PNB SEC 17Q SEPTEMBER 30 2017.pdf http://www.pnb.com.ph/images/stories/docs/PNB SEC 17Q SEPTEMBER 30 2017.pdf http://www.pnb.com.ph/images/stories/docs/2017 Audited Financial Statements.pdf
b. Materials provided in briefings to analysts and media	Compliant	 Press Releases on PNB's Financial Performance http://www.pnb.com.ph/index.php/about/investor-relations/pr-financial-performance.html Investor Briefing Notes http://www.pnb.com.ph/images/stories/docs/Joint LTG PNB Analyst Briefing March 16 2018 .pdf http://www.pnb.com.ph/images/stories/docs/PNB write-up Analysts Briefing May 11 2018.pdf Media Briefing Invitation http://www.pnb.com.ph/images/stories/docs/ASM2017-Media-Briefing-Final-041817.pdf
c. Downloadable annual report	Compliant	2017 Annual Report (SEC Form 17-A) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
d. Notice of ASM and/or SSM	Compliant	Notice of Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/notice of stockholders meeting 04 25 2017.pdf http://www.pnb.com.ph/images/stories/docs/notice of stockholders meeting 04 24 2018.pdf
e. Minutes of ASM and/or SSM	Compliant	Minutes of the Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/2018 ASM Minutes.pdf
f. Company's Articles of Incorporation and By-Laws	Compliant	 Articles of Incorporation http://www.pnb.com.ph/images/stories/docs/aoi-2014-11-07.pdf Amended By-Laws http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf
Additional Recommendation to Principle 11	G II	
Company complies with SEC-prescribed website template.	Compliant	PNB is compliant in terms of the contents found in the SEC-prescribed website template. All the items in the template can be found in the following pages: Investor Relations Corporate Governance Corporate Social Responsibility

Internal Control System and Risk Management Framework

Principle 12: To ensure the integrity, transparency and proper governance in the conduct of its affairs, the company should have a strong and effective internal control system and enterprise risk management framework.

Recommendation 12.1		
Company has an adequate and effective internal control system in the conduct of its business.	Compliant	 2018 Manual on Corporate Governance (p. 31, Item 10.4; p. 38, Item 3; Annex B, Board Audit and Compliance Committee Charter) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf 2017 Annual Report (p. 68, Message of the Board Audit and Compliance Committee Chairman; p. 37 Message of the Risk Oversight Committee Chairman) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
Company has an adequate and effective enterprise risk management framework in the conduct of its business.	Compliant	 2017 Annual Report (p. 39 to 40, Enterprise Risk Management Framework) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 7 of the Management Report) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_S tatement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498071194 3ca035510b6ec2b
Supplement to Recommendations 12.1		
Company has a formal comprehensive enterprise-wide compliance program covering compliance with laws and relevant regulations that is annually reviewed. The program includes appropriate training and awareness initiatives to facilitate understanding, acceptance and compliance with the said issuances.	Compliant	 2017 Annual Report (p. 85 to 86, Compliance System) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 47 to 48, Compliance System) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_S tatement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498071194 3ca035510b6ec2b

Ω	Optional: Recommendation 12.1				
	Company has a governance process on IT issues including disruption, cyber security, and disaster recovery, to ensure that all key risks are identified, managed and reported to the board.	Compliant	 2018 Manual on Corporate Governance (Annex G, Board IT Governance Committee) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERN_ANCE_MANUAL.pdf 2017 Annual Report (p. 70 to 71, The Board IT Governance Committee; p. 45, Cyber Security Risk; p. 46, Information Security/Data Privacy and Information Technology; p. 50 to 52, Information Technology and Information Security Risk Management; p. 52 Data Privacy)		
Re	ecommendation 12.2				
	Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	Compliant	2018 Manual on Corporate Governance (p. 31, Item 10.3) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERN ANCE_MANUAL.pdf		
Re	ecommendation 12.3				
1.	Company has a qualified Chief Audit Executive (CAE) appointed by the Board.	Compliant	2017 Annual Report (p. 123, Profile of the Chief Audit Executive) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf		
2.	CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.	Compliant	2018 Manual on Corporate Governance (p. 30 to 32, The Internal Auditor) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERN ANCE_MANUAL.pdf		
3.	In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	Not Applicable		The Bank's internal audit is in-house.	

Recommendation 12.4		
Company has a separate risk management function to identify, assess and monitor key risk exposures.	Compliant	 2017 Annual Report (p. 40, Risk Management Group; p. 56 to 57, Evaluation of the Risk Management Function) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 7 to 8 of the Management Report) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement_http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498071194_3ca035510b6ec2b 2018 Manual on Corporate Governance (p. 32, Item 10.4) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCE_MANUAL.pdf
Supplement to Recommendation 12.4		
Company seeks external technical support in risk management when such competence is not available internally.	Compliant	Bank employees are sent to external trainings/seminars to be updated on risk management matters. As necessary, the Bank engages accredited external service providers on specific areas that requires higher level of expertise and includes conducting workshops for bank personnel.
Recommendation 12.5		
 In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM). CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities. 	Compliant	 2017 Annual Report (p. 122, Profile of the Chief Risk Officer) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2018 Manual on Corporate Governance (p. 32, The Chief Risk Officer) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCEE_MANUAL.pdf

Additional Recommendation	on to Principle 12		
Company's Chief Executive attest in writing	ntive Officer and Chief Audit ng, at least annually, that a ntrol and compliance system	Compliant	 2017 Annual Report (p. 68, Message from the Board Audit and Compliance Committee Chairman) Please see attached "Annex D" Further, the Chief Audit Executive issues an Annual Report on the Internal Control Environment to the Board Audit and Compliance Committee that is confirmed by the Board.
			a Synergic Relationship with Shareholders
Principle 13: The company Recommendation 13.1	should treat all shareholders fair	rly and equitably,	and also recognize, protect and facilitate the exercise of their rights.
1. Board ensures that basic	e shareholder rights are on Corporate Governance.	Compliant	2018 Manual on Corporate Governance (p. 43 to 45, Item X) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANC E_MANUAL.pdf
Board ensures that basic disclosed on the compart		Compliant	2018 Manual on Corporate Governance (p. 43, Item X) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANC E MANUAL.pdf
Supplement to Recommend	dation 13.1		
Company's common sha share.		Compliant	 Amended By-Laws – (p. 5, Article IV, Section 4.9) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf 2017 Definitive Information Statement (p. 4, Item 4, par. a; p. 40, Item 11) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498071194_3ca035510b6ec2b

Board ensures that all shareholders of the same class are treated equally with respect to voting rights, subscription rights and transfer rights.	Compliant	Amended By-Laws – (p. 1, Article III, Section 3.1; p. 4, Article IV, Section 4.7) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf 2018 Manual on Corporate Governance (p. 44 to 45, Item X) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANCEE_MANUAL.pdf The Bank has only one class of shares – Common Shares. All holders of common shares are entitled to the same rights as provided under the Bank's Amended By-Laws and Corporate Governance Manual.
3. Board has an effective, secure, and efficient voting system.	Compliant	 Amended By-Laws – (Article IV, Section 4.7) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf 2017Definitive Information Statement (p. 40, Item 11) <a docs="" href="http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement_http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498071194_3ca035510b6ec2b Notice of Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/notice_of_stockholders_meeting_04_2_5_2017.pdf http://www.pnb.com.ph/images/stories/docs/notice_of_stockholders_meeting_04_2_4_2018.pdf Voting at the stockholders' meetings may be done by ballot or show of hands. Stockholders may also vote either in person or by proxy. The voting procedures are likewise outlined in the 2017 Definitive Information Statement provided to the stockholders.

mechanisms sud minority" requi	fective shareholder voting ch as supermajority or "majority of rements to protect minority ainst actions of controlling	Compliant	Amended By-Laws – (Article IV, Section 4.7) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf 2017 Definitive Information Statement (p. 4, Item 4; p. 40, Item 11) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement_pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498071194_3ca035510b6ec2b Stockholders have the right to exercise cumulative voting. A stockholder may vote such number of shares for as many persons as there are directors to be elected, or he may candidate as many votes as the number of directors to be elected, or he may distribute them on the same principle among as many candidates as he shall see fit, provided the total number of votes cast by him shall not exceed the number of shares owned by him multiplied by the number of directors to be elected. **Total Communication** **Total Communication** **Total Communication** **Discourse of 2017 Definitive Information Statement 100 more of
shareholders' m	nareholders to call a special neeting and submit a proposal for r agenda item at the AGM or special	Compliant	 Amended By-Laws – (p. 3, Article IV, Section 4.3) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf Minutes of the Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/2018 ASM Minutes.pdf The procedure for calling a special shareholders' meeting is provided under the Bank's Amended By-Laws. Stockholders are likewise given the opportunity to raise concerns and ask questions during the Annual Stockholders' Meeting. The Board, members of the Senior Management Team, and the external auditor are present at the meeting to address the concerns of the stockholders.
	rticulates and enforces policies with ment of minority shareholders.	Compliant	2018 Manual on Corporate Governance (p. 43 to 45, Item X) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANC E_MANUAL.pdf

7. Company has a transparent and specific dividend policy.	Compliant	 Amended By-Laws – (p. 17, Article IX) http://www.pnb.com.ph/images/stories/docs/bl-2016-12-28.pdf 2017 Annual Report (p. 127, Dividends) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 37 of Management Report) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge no=0f7e3fc5498071194 3ca035510b6ec2b
Optional: Recommendation 13.1 1. Company appoints an independent party to count and/or validate the votes at the Annual Shareholders' Meeting.	Compliant	2017 Definitive Information Statement (p. 40, Item 11) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statem_ent.pdf The Corporate Secretary certified the presence of the external counsel for the purpose of validating votes.
1. Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 28 days before the meeting.	Compliant	2018 Manual on Corporate Governance (p. 45, par. 2, Item X) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANC E MANUAL.pdf 2017 Definitive Information Statement (p. 2)

Supplemental to Recommendation 13.2		
Company's Notice of Annual Stockholders' Meeting contains the following information:	Compliant	Notice of Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/notice of stockholders meeting 04 25 2017.pdf http://www.pnb.com.ph/images/stories/docs/notice of stockholders meeting 04 24 2018.pdf
a. The profiles of directors (i.e., age, academic qualifications, date of first appointment, experience, and directorships in other listed companies)	Compliant	2017 Definitive Information Statement (p. 11 to 26, Profiles of the Board of Directors) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6ec22b
b. Auditors seeking appointment/re-appointment	Compliant	2017 Definitive Information Statement (p. 37, Item 7 and p. 39, Item 10) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6ec2b
c. Proxy documents	Compliant	A sample proxy was attached to the Definitive Information Statement sent out to the stockholders. Please see attached "Annex E"
Optional: Recommendation 13.2		
Optional: Recommendation 13.2 1. Company provides rationale for the agenda items for the annual stockholders meeting	Compliant	 Notice of Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/notice of stockholders meeting 04 25 2017.pdf http://www.pnb.com.ph/images/stories/docs/notice of stockholders meeting 04 24 2018.pdf 2017 Definitive Information Statement (Annex A) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information Statement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943ca035510b6e c2b

Rec	Recommendation 13.3				
1.	Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	Compliant	The minutes of the 2018 Annual Stockholders' Meeting, which reflects the relevant questions raised and answers during the meeting and the results of the votes taken during the meeting, were uploaded to the website the day following the meeting. • Minutes of the Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/2018 ASM Minutes.pdf		
2.	Minutes of the Annual and Special Shareholders' Meetings were available on the company website within five business days from the end of the meeting.	Compliant	The minutes of the 2018 Annual Stockholders' Meeting held on April 24, 2018 were uploaded to the website the day following the meeting, or on April 25, 2018. • Minutes of the Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/2018_ASM_Minutes.pdf		
	Board ensures the attendance of the external auditor and other relevant individuals to answer shareholders questions during the ASM and SSM.	Compliant	Minutes of the Annual Stockholders' Meeting http://www.pnb.com.ph/images/stories/docs/2018_ASM_Minutes.pdf 2017 Definitive Information Statement (p. 37, Item 7) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_St_atement_pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc54980711943_ca035510b6ec2b The Corporate Secretary certified that key officers of the Bank and representatives of SGV & Co. were present during the 2018 Annual Stockholders' Meeting. The names of key officers of the Bank present during the meeting are reflected in Annex "A" of the Minutes of the 2018 Annual Stockholders' Meeting.		

ъ	ecommendation 13.4			
	Board makes available, at the option of a shareholder, an alternative dispute mechanism to resolve intracorporate disputes in an amicable and effective manner.	Compliant Compliant	2018 Manual on Corporate Governance (p. 45, Item 3) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVER NANCE_MANUAL.pdf	
D	ecommendation 13.5			
	Board establishes an Investor Relations Office (IRO) to ensure constant engagement with its shareholders.	Compliant	 Investor Relations Officer: SVP Emeline Centeno Telephone number: (632) 526-3131 local 2120/2084 Fax number: (632) 5734580 E-mail address: centenoec@pnb.com.ph / <u>iru@pnb.com.ph</u> http://www.pnb.com.ph/index.php/about/investor-relations/investor-relations-program.html 	
2.	IRO is present at every shareholder's meeting.	Non-Compliant		The IRO was not able to attend the 2018 Annual Stockholders' Meeting. Be that as it may, members of Senior Management were present during the meeting and at the media briefing held after the meeting to address concerns and inquiries.

Supplemental Recommendations to Principle 13			
Board avoids anti-takeover measures or similar devices that may entrench ineffective management or the existing controlling shareholder group	Compliant	 2018 Manual on Corporate Governance (p. 42 to 43, Item IX) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GO VERNANCE_MANUAL.pdf On January 22, 2018, the Bank disclosed the schedule of the Annual Stockholders' Meeting and invited the stockholders to send nominations for the Board of Directors through the Corporate Secretary. PSE Disclosure – Notice of Annual Stockholders' Meeting http://edge.pse.com.ph/openDiscViewer.do?edge_no=e46df3d07 771152c43ca035510b6ec2b 	
Company has at least thirty percent (30%) public float to increase liquidity in the market.	Non- Compliant		As of Dec. 31, 2017, the public ownership percentage of the Bank is at 21.03%, in compliance with minimum regulatory public float. The Bank intends to create a program to achieve the desired 30% public float to comply within five (5) years.
Optional: Principle 13			
Company has policies and practices to encourage shareholders to engage with the company beyond the Annual Stockholders' Meeting	Compliant	The Bank has designated contact numbers/persons that cater to specific concerns and inquiries of the stockholders before and beyond the Annual Stockholders' Meeting (ASM). http://www.pnb.com.ph/index.php/about/investor-relations/contacts.html The Bank also has a designated assistance desk at the Corporate Secretary's Office to accommodate concerns and other requests of the stockholders.	
Company practices secure electronic voting in absentia at the Annual Shareholders' Meeting.	Non- Compliant		To protect the shareholders' right to vote and to ensure the integrity of the voting procedure, Management is ensuring that all security measures and verification procedures are in place prior to the implementation of electronic voting in absentia.

		Duties to Stakeholders	
		ons and through voluntary commitments must be respected. Where stakeholders'	rights and/or interests are
at stake, stakeholders should have the opportunity to obtain p	prompt effective red	ress for the violation of their rights.	
Recommendation 14.1 1. Board identifies the company's various stakeholders	Compliant	2017 Annual Report (p. 89, Stakeholder Management Plan)	
and promotes cooperation between them and the company in creating wealth, growth and sustainability.	Сопрпан	http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf	
Recommendation 14.2			
Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.	Compliant	2017 Annual Report (p. 87, Consumer Protection Practices; 89, Stakeholder Management Plan) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf	
Recommendation 14.3			
Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	Compliant	 Investor Relations Officer: SVP Emeline Centeno Telephone number: (632) 526-3131 local 2120/2084 Fax number: (632) 5734580 E-mail address: centenoec@pnb.com.ph / <u>iru@pnb.com.ph</u> http://www.pnb.com.ph/index.php/about/investor-relations/investor-relations-program.html Customer Service Hotline: (632) 573-8888 Email: customercare@pnb.com.ph 	
Supplement to Recommendation 14.3			
Company establishes an alternative dispute resolution system so that conflicts and differences with key stakeholders is settled in a fair and expeditious manner.	Compliant	• Investor Relations – Shareholder Services The Bank has adopted various communication systems to allow its stockholders and third parties, including regulatory authorities, to exercise their rights and communicate their concerns/queries to the Bank. The contact details of the Office of the Corporate Secretary and the stock transfer agent of the Bank are posted in the Bank's website for the easy reference of shareholders and other stakeholders. For regulatory issues, the Bank follows the procedure set forth by the concerned regulators.	

A	Iditional Recommendations to Principle 14			
	Company does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue. If an exemption was sought, the company discloses the reason for such action, as well as presents the specific steps being taken to finally comply with the applicable law, rule or regulation.	Not Applicable	Disclose any requests for exemption by the company and the reason for the request.	The Bank has no current or pending request for any exemption from the application of a law, rule or regulation specially referring to Corporate Governance.
2.	Company respects intellectual property rights.	Compliant	The Bank's compliance with Intellectual Property Rights on: • Anti-Piracy and Illegitimate Software • Policy on Acceptable Use • Information Security Policy on Asset Management, System Acquisition and Human Resources Security http://www.pnb.com.ph/images/stories/docs/compliance_intellectual_propert y_rights.pdf	

Optional: Principle 14			
Company discloses its policies and practices that address customers' welfare	Compliant	 2017 Annual Report (p. 98, Delivering Financial Solutions to Customers) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Bank established Customer Service Policy Guidelines under Circular No. https://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Bank established Customer Service Policy Guidelines under Circular No. https://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Bank customer Service Policy Guidelines under Circular No. https://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf The Bank customer Service Policy Guidelines under Circular No. 1-774/2006 which all personnel render customer service Quality, setting forth the guiding principles of customer service, the protocols to be followed and the procedures for handling complaints. Further enhancements to this standard were issued, namely, Gen Cir. 2-1740/2009 announcing the Customer Service Hotlines and merging all helpdesks, and Gen Cir. 2-1803/2010 which refined the procedures when replying to customer inquiries and/or complaints. The Bank likewise utilizes social media to disseminate relevant information regarding its products and services, and to receive and promptly address concerns and complaints of the customers. 	
Company discloses its policies and practices that address supplier/contractor selection procedures	Compliant	The bank has an established the guidelines on the "Accreditation of Suppliers/ Contractors" per Sel. Cir. No. 8-169/2005 to ensure that the Bank, as much as possible/practicable, deals only with the best suppliers/contractors, pre-screened as to their capacity to deliver the best goods/services to the Bank at the lowest possible cost. The Bank has an established "Manual of Signing Authority (MSA)" on the approving authority/ies in the procurement processes depending on the degree and amount involved on the items to be procured.	
processes.	ld be developed to	create a symbiotic environment, realize the company's goals and participate in its c	corporate governance
Recommendation 15.1	Compliant	2017 4 17 1/ 20 0 2 17/11/14 64 17 7	
Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance.	Compliant	2017 Annual Report (p. 20, Operational Highlights of the Human Resource Group; p. 82, Corporate Governance; p. 96 to 97, Sustaining a Healthy and Competent Workforce) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf	

Su	Supplement to Recommendation 15.1					
1.	Company has a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures.	Compliant	2017 Annual Report (p. 20, Operational Highlights of the Human Resource Group; p. 82 to 83 Corporate Governance; p. 89, Stakeholder Management Plan; p. 96 to 97, Sustaining a Healthy and Competent Workforce) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf			
2.	Company has policies and practices on health, safety and welfare of its employees.	Compliant	2017 Definitive Information Statement (p. 37) http://www.pnb.com.ph/images/stories/docs/SEC_2018_Definitive_Information_S			
3.	Company has policies and practices on training and development of its employees.	Compliant	PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498071194 3ca035510b6ec2b The Bank gives Service Excellence Award for teams and individuals to recognize and further promote employees' excellence, productivity and professional growth; and Service Award to those who have been servicing the Bank for a number of years. Meritorious / exceptional performance is likewise recognized through the Bank's semi-annual promotion. The Bank has adopted various healthcare activities in the workplace (e.g. discounted vaccinations, lectures, on health care or wellness program, etc.) The Bank also has an accredited Health Maintenance Organization (HMO) – accredited physician and nurses who are assigned at the PNB Medical Clinics in Makati and Pasay to attend to various medical needs/consultations of employees. Medicines for minor illnesses (e.g. pain relievers, anti-allergies, antibiotics, anti-spasmodic, anti-diarrhea, etc.) are available at the clinics. The Corporate Secretary certified that on August 23, 2013, the Board approved the policy on employee learning and development. She further certified that training reports are regularly presented by the Human Resource Group to the Bank's Corporate Governance Committee.			

Recommendation 15.2			
Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct.	Compliant	 2018 Manual on Corporate Governance (p. 42 to 43, Item IX) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANC E_MANUAL.pdf 2017 Annual Report (p. 92 to 93) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 	
2. Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	Compliant	2017 Annual Report (p. 82; 92 to 93) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf Further, Board-approved policies and procedures are circularized and posted in the Bank's cybermag/intranet facility.	
Supplement to Recommendation 15.2			
Company has clear and stringent policies and procedures on curbing and penalizing employee involvement in offering, paying and receiving bribes.	Compliant	 2018 Manual on Corporate Governance (p. 43, Item 5 and 6) http://www.pnb.com.ph/images/stories/docs/2018 CORPORATE GOVERNANC E MANUAL.pdf 2017 Annual Report (p. 93) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf 2017 Definitive Information Statement (p. 46) http://www.pnb.com.ph/images/stories/docs/SEC 2018 Definitive Information S tatement.pdf PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge.po=0f7e3fc5498071194 	
		PSE Disclosure of 2017 Definitive Information Statement http://edge.pse.com.ph/openDiscViewer.do?edge_no=0f7e3fc5498071194 3ca035510b6ec2b	

Recommendation 15 3	
Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation	

3.	Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns. Board supervises and ensures the enforcement of the whistleblowing framework.	Compliant	2018 Manual on Corporate Governance (p. 8, Item 1.3.2.1 [c]) http://www.pnb.com.ph/images/stories/docs/2018_CORPORATE_GOVERNANC E_MANUAL.pdf The Corporate Secretary certified that under the Board-approved Whistleblower Policy, the whistleblower can report the alleged suspected or actual event/violation through a conversation with, text message, call (via call center / hotlines), e-mail correspondence, and/or a written complaint to any of the following: Head, Security Group – Mr. Roland V. Oscuro Head, Legal Group – Atty. Manuel C. Bahena, Jr. Head, Internal Audit Group – Mr. Martin G. Tengco, Jr. Head, Human Resource Group – Mr. Schubert Caesar C. Austero The whistleblower's immediate officer (if the whistleblower is an employee of the Bank).
stak	nciple 16: The company should be socially responsible in eholders in a positive and progressive manner that is full ommendation 16.1		ith the communities where it operates. It should ensure that its interactions serve its environment and comprehensive and balanced development.
1.	Company recognizes and places importance on the interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.	Compliant	2017 Annual Report (p. 89, Stakeholder Management Plan; p. 94 to 95, Protecting the Environment; p. 99 to 101, Serving Communities Beyond Banking) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
Opt	ional: Principle 16		
1.	Company ensures that its value chain is environmentally friendly or is consistent with promoting sustainable development	Compliant	2017 Annual Report (p. 94 to 95, Protecting the Environment) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf
	Company exerts effort to interact positively with the communities in which it operates	Compliant	2017 Annual Report (p. 98 to 99, Delivering Financial Solutions to Customers) http://www.pnb.com.ph/images/stories/docs/2017-AnnualReport.pdf

SIGNATURES

FLORENCIA G. TARRIELA Chairman of the Board/Independent Director

President & Chief Executive Officer

FELIX ENRICO I . ALFILER Vice Chairman/Independent Director

RA. CUA EDG Independent Director

REYNALDO A. MACLANG

EDERICO C. PASCUAL Independent Director

ALICE Z. CORDERO **FSVP & Chief Compliance Officer** Corporate Secretary

NAME/NO.	DATE OF ISSUE	PLACE OF ISSUE
Florencia G. Tarriela Passport No. P3341932A	June 9, 2017	DFA Manila
Reynaldo A. Maclang Passport No. EC0299319	February 14, 2014	DFA Manila
Felix Enrico R. Alfiler Passport No. EC2635029	November 5, 2014	PE Washington
Edgar A. Cua Passport No. EC4519130	June 27, 2015	PE Beijing
Federico C. Pascual Passport No. EC7275885	April 7, 2016	DFA Manila
Cecilio K. Pedro Passport No. P5504648A	January 4, 2018	DFA Manila
Alice Z. Cordero Passport No. EC1537617	July 4, 2014	Manila
Maila Katrina Y. Ilarde Passport No. P5034194A	November 17, 2017	DFA Manila

Page No. Book No. Series of 2018

ATTY. WINCOVE APPLE R. SANDAL DESPERANZA

Commission No. 17-27; Roll No. 57838 Notary Public for Passy City until 12/31/18
9th Floor PNB Financial Center

Pres. D.P. Macapagal Blvd., Pasay City PTR No. 5820114/01-03-18/Pasay City IBP No. 021291/01-05-18/Quezou City



The Board of Directors of the National Center for Sustainability Reporting

Certificate of Attendance

hereby acknowledges the participation & valued contribution of

Maila Katrina Y. Ilarde

As a participant of

GRI Standards Certified Training

Date:

7-9 March 2017

Venue:

Philippine Stock Exchange

PSE Plaza, Ayala Avenue Makati City, Philippine

National Center for
Sustainability Reporting
Chairman & Executive Director,

Anknuw___

Ali Darwin, Ak., M.Sc



"We are a registered Organizational Stakeholder of the Global Reporting Initiative (GRI) and support the mission of the GRI to develop globally accepted sustainability reporting guidelines through a global, multi-stakeholder process."



Office of the FVP & CAE for Internal Audit Group

Direct Lines: 833-4796 Fax: 526-3044 Trunk Lines: 526-3131 to 70/891-6040 to 70 Locals: 4677 <u>e-mail address: tengcomg@pnb.com.ph</u>

May 28, 2018

CERTIFICATION

To the Corporate Secretary:

This is to certify that the Board Audit and Compliance Committee (BACC) annually meets with the External Auditor without the presence of Management.

For 2017, the meeting was held on February 23, 2017, attended by the following members of the BACC and the External Auditor:

Date	Attendees	Agenda	
	BACC Members	External Auditor	
Feb. 21, 2017	Dir. Edgar A. Cua, Chairman Dir. Felix Enrico R. Alfiler, Member Dir. Florencia G. Tarriela, Member	Ms. Vicky Lee-Salas	Closing Meeting with the BACC (for 2016 Audit Engagement)
Nov. 20, 2017		Ms. Janeth T. Nunez-Javier	Planning Meeting with the BACC (for 2017 Audit Engagement)

This certification is being issued as an integral part of the Integrated Annual Corporate Governance Report (I-ACGR) of PNB.

MARTIN G. TENGCO, JR. First Vice President & CAE

Global Compliance Group
Direct Line: 573-4051
Trunk Lines: 891-6040 to 70
Locals: 4051, 4543, 2174 & 4715



May 29, 2018

MS. RACHEL ESTHER J. GUMTANG-REMALANTE

Officer-in-Charge (OIC)
Corporate Governance and Finance Department
Securities and Exchange Commission
G/F Secretariat Building
PICC Complex, Roxas Boulevard
Pasay City, 1307

Dear Ms. Remalante:

We are pleased to submit to the Commission Philippine National Bank's revised 2018 Corporate Governance Manual, duly approved by its Board in its meeting on May 25, 2018.

The Manual was revised to incorporate among others, the following sections:

- 1. Retirement and Succession Planning for Directors, and
- 2. Board Advisors: Appointment& minimum qualifications

Thank you very much.

Very truly yours,

FSVP ALICE Z. CORDERO Chief Compliance Officer MAY 29 2018

BY RECE JET SUBJECT TO REVIEW OF EGGRAND CONTENTS.



PRESIDENT AND CHIEF AUDIT EXECUTIVE ATTESTATION

The results of the independent audit work performed by the Internal Audit Group and the reviews undertaken by the external reviewers comprised of the Bank's external auditors, by Bangko Sentral Ng Pilipinas (BSP) as the Bank's supervising regulator, and by the various foreign regulators on the Bank's overseas branches and subsidiaries, disclosed that the Bank's overall risk management system, internal control systems, governance processes, and compliance with policies, procedures and regulations as generally effective in all material respects. We likewise attest that the audit scope and coverage are adequate, comprehensive, risk-based and process-focused, that Management is aware of its responsibility for internal control, and that the accomplishment of audit activities and reporting of relevant issues and other pertinent information to the Board Audit and Compliance Committee and the Board of Directors is free from any interference.

We also acknowledge the Board of Directors and Senior/Top Management's strong discharge of their oversight and governance functions over the Bank's internal control system through constant monitoring of risk issues on various operations of the Bank, updating of Operations and Policy manuals and issuances of appropriate Operations Policies and Procedures (OPP) to strengthen the control environment against significant impact on changes in business related industries where the Bank operates.

We are confident that under the strong governance of the Board and with the strong support of Senior Management to oversee the establishment, administration, and assessment of the Bank's system of risk management and control processes, Philippine National Bank's internal control environment will remain effective and dynamic, hence ensures the attainment of its business objectives with reasonable assurance.

PHILIPPINE NATIONAL BANK

MARTIN G. TENGCO, JR. First Vice President & CAE

REYNALDO A. MACLANG

Rame Lag

President

PROXY

The undersigned stockholder of PHILIPPINE NATIONAL BANK ("PNB") does hereby nominate, constitute and appoint:
dood hereby horimiate, constitute and appeared
as my/our proxy, with the right of substitution and revocation, to represent me/us and vote all shares registered in my/our name in the books of PNB at the Annual Stockholders' Meeting scheduled on April 24, 2018. I/we hereby confirm and ratify any and all acts lawfully done by my/our proxy pursuant hereto.
Any other proxy or proxies issued by me/us on or before this date is/are hereby considered revoked and declared null and void and will have no effect whatsoever.
Date:
Signature over Printed Name