

# PHILIPPINE NATIONAL BANK

INTERNET BANKING USER GUIDE

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# 1 Enrollment

There are two ways to enroll for bank customers.



In the PNB Internet Banking home page, click Sign Up



You shall be directed to the Terms and Conditions page.

After reading the agreement, click AGREE

PNB Internet Banking	Contact Us	About Us	FAQs
Choose a Sign Up Option			
< Back			
Sign Up Using an ATM Card			
Sign Up Using a Credit Card			
Sign Up Using a SMS PIN(Branch Enrollment)			

### Sign-Up using an ATM Card

For all individual ATM accounts only

PNB		Contact Us Abou	t Us FAQs
Enter ATM Card Details			
< Back	• • • •		Continue >
Account Type	Savings Account		<b>–</b> •
Card No.	572374900018		
PIN			~
Philippine National Bank. All rights reserved.			Terms & Conditions

In the ATM Card Details page, choose the type of account to be enrolled then input the valid Card Number and PIN. Then click **Continue** located at the upper right corner of the page.

<b>PNB</b>		Contact Us	About Us	FAQs
Enter Login Details				
< Back	• • • •		Co	ntinue >
User ID	juandelacruz			
Password				~
Confirm Password				~
Mobile Number	Philippines (63)			*
Email	juandelacruz@gmail.com			*
Account Number	xxxxxxxxx018			

Fill out the Login Details correctly. Ensure that your mobile number and email address are correct. Click **Continue**.

\* Password must be eight characters including one upper-case letter, one special character and alphanumeric characters.

PNB		Contact Us About Us FAQs
Enter Login Details		
		Continue >
User ID	ONE TIME PASSWORD You will receive a One Time Password (OTP) on your registered mobile number ending with 7706	
Password		
Confirm Password	Resend OTP Continue	
Mobile Number		
Email		
Account Number		

Enter the 6-digit One Time Password (OTP) which will be sent to your registered mobile number. Click **Continue**.

PNB	Contact Us	About Us	FAQs
Welcome to PNB Internet Banking You are now signed up. We have sent you an email with login instruction:	5.		
Philippine National Bank. All rights reserved.		Terms	& Conditions

A confirmation page shall appear to acknowledge that your account has been enrolled successfully.

### Sign-Up using an SMS PIN - Branch enrollment

For all Non-ATM, Joint/Or and Pensioner accounts

PNB (Dranch)	KING ENROLLMENT FORM		
NAME OF DEPOSITOR(S):		ENROLLMENT DATE:	
DATE OF BIRTH : MOTHER'S MAIDEN NAME :	MOBILE NUMBER :	E-MAIL ADDRESS :	
ELECTRONIC BANKING FACILITY:     Mobile Banking     Internet Banking     Phone Banking	TYPE OF ACCOUNT : Savings Account (SA) Current Account (CA) Others, sk swity	CCOUNT NUMBER:	
	For Phone Banking Use Or	ły	

Go to the nearest PNB branch to request for Digital Banking Enrollment via SMS PIN. You will be required to fill up the Electronic Banking Enrollment Form.

PNB Internet Banking		Contact Us	About Us	FAQs
Enter SMS PIN Details				
< Back	••••		Co	ntinue >
Account Number	12345255			×
PIN	****			*
Mobile Number	09177888888			*

Enter your account number, SMS PIN sent to your registered mobile number and your mobile number. Then click **Continue** located at the upper right corner of the page.

<b>PNB</b>		Contact Us	About Us FAQs
Enter Login Details			
< Back	••••		Continue >
User ID	juandelacruz		×
Password			×
Confirm Password			×
Mobile Number	Philippines (63) 🖌 9272737706		×
Email	juandelacruz@gmail.com		×
Account Number	xxxxxxxxxx018		

Fill out the Login Details correctly. Ensure that your mobile number and email address are correct. Click **Continue**.

\* Password must be eight characters including one upper-case letter, one special character and alphanumeric characters.



A confirmation page shall appear to acknowledge that your account has been enrolled successfully.

# 2 Login

The first time you log in to PNB Internet Banking, you shall be asked to enter the Online Activation Code (OAC) sent to your registered e-mail address. Then, click **Continue**.



Once successfully logged-in, PNB Internet Banking, you will be directed to the **MY ACCOUNTS** page.

# 3 Add Other Deposit & Credit Card Accounts

### **Add Other Deposit Accounts**

	et Banking	Contact Us	About Us	FAQs
Accounts	Account Services			
<ul> <li>Transfers</li> </ul>	Open an Account Add/Remove Account	<u>nts</u>		
Bills	Personalize Accounts			
👤 Manage	Hi, CUSTOMER DELA CRUZ			
Receipts	Your last login was on 12 Jul 2017 at 01:53:26 PM			
ាំ UITFs	My Accounts			
🔀 Write To Us				
Settings	Savings Account 0369 SAVINGS A/C kooosecord359			
Logout	Available Balance PHP 19,031.23			

In the Account Services top menu, click **Add/Remove Accounts.** 

	et Banking		Contact Us	About Us	FAQs
😭 My Accounts	Add / Remove Accounts				
🕤 Transfers					
Bills	Back				
Amage Accounts	+ New Account				
Transaction Receipts	A Debit MasterCard	xxxxxxx0046 PHP			Ŵ
<b>ាំ</b> UITFs					
🐱 Write To Us	B TAP MasterCard	xxxxxxx0088 PHP			Ŵ
Settings	C TAP MasterCard	xxxxxxxx0101 PHP			Ŵ
■ Logout	D Debit MasterCard	xxxxxxxx0119 PHP			Ŵ

#### Click New Account.

	t Banking			About Us	
👻 My Accounts	Add / Remove /	Accounts			
<ul> <li>Transfers</li> </ul>					
👫 Bills					
Manage Accounts	+ New		x		
Transaction Receipts	Albe	ONE TIME PIN	xx0011 PHP		
M UITES		Enter the 6 digit One-Time Password (OTP) sent to your registered mobile	00011111		
🔀 Write To Us	Savin		xx0037 PHP		
Settings	Savin		xx0016 USD		
🗗 Logout	Savi:	Resend OTP Continue	xx0029 USD		
	Savings Act	count 0045	xxxxxxxxx0045 USD		

Enter the 6-digit one-time password (OTP) sent through registered mobile number, then click **Continue**.

Internet Banking         Contact Us         About Us						
🐡 My Accounts	Accounts List					
S Transfers	—					
P Bills	Back				Continue	
L Manage Accounts	103315600177	Savings Account				
Transaction Receipts	103315600193	Savings Account				
ជា UITFs	103315600208	Savings Account				
🔀 Write To Us						
Settings						
■ Logout						

Choose desired account/s from the list of available accounts to be enrolled.

Click Continue.

	PNB Interne	t Banking	Contact Us	About Us	FAQs
-	My Accounts	Account has been added successfully.			×
•	Transfers				
<b>P</b>	Bills	Back			Continue
1	Manage Accounts	103315600193 Savings Account			
	Transaction Receipts	103315600208 Savings Account			
ណ៍	UITFs				
×	Write To Us				
¢	Settings				
<b>_</b>	Logout				

Users shall now be able to view their additional accounts at the **MY ACCOUNTS** page.

### **Add Credit Card Accounts**



In the Account Services menu, click Enroll Credit Card.

Contact Us About Us						
<ul> <li>My Accounts</li> <li>Transfers</li> </ul>	Enroll Credit Card					
🖺 Bills	Back			Contin	nue	
Manage Accounts	Credit Card Details					
Transaction Receipts	Credit Card Number	5437 6190 0121 7446				
ជា UITFs						
🐱 Write To Us	Expiry Date	09/20			1	
Settings	Date Of Birth	14 Mar 1958				
■ Logout						

Enter your credit card number, card expiry date and date of birth. Click **Continue**.

Enter the 6-digit one-time password (OTP) sent through your registered mobile number with PNB Credit Cards, then click **Continue**.



Note: If you have more than one card or supplementary, all will be automatically added in one single enrollment

# 4 Account Inquiry

### **Deposit Accounts**

<b>PNB</b>			Contact Us About Us FAQs
🚔 Accounts	Account Services	Open an Account Add/Remove A	Accounts Personalise Accounts
Transfers     Bills	HI MARK ORAL HERNAN	DEZ	
1 Manage	Your last login was on 30 Mar 20	017 at 03:46:37 PM	
Receipts	Your Accounts at a Glance	e	
	Checking Account 0091	Savings Account 0024	Savings Account 0032
🐱 Write To Us	Available Balance	Available Balance	Available Balance
Settings	PHP 18,453.22	PHP 10,204,816.00	PHP 9,269,686.74
	View Details	View Details	View Details
	and the second second		
	Savings Account 0066	Savings Account 0074	Savings Account 0082

The **MY ACCOUNTS** page contains the list of your enrolled accounts. Note that only eligible accounts shall be displayed on the screen. For inquiries, click **View Details** and check the account summary.

<b>PNB</b>				Contact Us About Us FAQs
😭 Accounts				
🕤 Transfers	Savings Acco	unt 0020		Services
🔒 Bills	Account No.	xxxxxxx0020	Account Type	Savings Account
1 Manage	Account Name	CUSTOMER1033156	Currency	РНР
E Receipts	Hold Balance	PHP 0.00	Float Balance	PHP 0.00
ជាំ UITFs	Available Balance	PHP 19,174.51	Current Balance	PHP 19,174.51
🔀 Write To Us				
Settings	Back			

Account Details field includes the Account Number, Account Type, Account Name, Available Balance, Current Balance, and Currency.

<b>PNB</b>					Contact Us Ab	out Us FAQs
Accounts	Back	k				
Transfers	Transact	tion History				Filter
Bills		DATE	TRANSACTION	REMARKS	AMOUNT	BALANCE
<b>L</b> Manage	E	24 Apr 2017	FT IB FROM XX0020 TO XX0038 770578	FTD	PHP 100.00	PHP 19,174.51
E Receipts	A	24 Apr 2017	FT IB FROM XX0020 TO XX0038 729520	FTD	PHP 123.45	PHP 19,274.51
ៅ UITFs		19 Apr 2017	FT IB FROM XX0020 TO XX0038 637950	FTD	PHP 78 00	PHP 19 397 96
🔀 Write To Us		101, 2017		570	DUD to of	DUD 40 475 00
Settings		19 Apř 2017	FT IB FROM XX0038 TO XX0020 652725	FID	PHP 12.34	PHP 19,475.96
Logout	¢	11 Apr 2017	FT IB FROM XX0020 TO XX0046 504421	FTD	PHP 20,000.00	PHP 19,463.62

The Transaction History of the account may be viewed by scrolling down the page.

### **Credit Card Accounts**

PNB	Internet Banking	Contact Us	About Us	FAQS
<ul> <li>Accounts</li> <li>Transfers</li> </ul>	Account Services Enroll Bank Account			
sites     Manage     R Receipts	Hi, CUSTOMER DELA CRUZ Your last login was on 32 Jul 2017 at 01:40-04 PM			
M unrs	My Credit Cards Aggregate Available Limit PHP 116,312-33 Aggregate Available Limit is shared across all your cards. Your usage across your cards should not exceed the aggregate susliable limit and the specific available limit for the card.			
a Lagout	PNB MADURAY HILES PLATING #736 PNB MADURAY HILES PLATING #736 Available Lime PHP 116,312,33 USD 2,326,25 View Details			

The **MY ACCOUNTS** page contains the list of all your credit card accounts. You will be able to view the type of card and its available credit limit. If you have more than one card, the aggregate available limit will be displayed on top. For inquiries, click **View Details**.

	t Banking			Contact Us	About Us	FAQs		
<ul> <li>Accounts</li> <li>Transfers</li> </ul>	PNB-MABUHA	Y MILES PLAT MC 8716			Se	ervices		
Bills		PNB	1))) Multiplicate Milles					
Receipts								
Write To Us	Product Name	PNB-MABUHAY MILES PLAT MC	Last Payment Poster	ł	29 June 201	7		
Settings	Card Number	3000(-3000(-3000(-8716	Statement Date		28 June 201	7		
Logout	Aggregate Available Limit	PHP 116,312.33	Total Amount Due		PHP 9,153.0 PHP 1,000.0	0		
	Available limit	PHP 116,312.33	Payment Due Date		20 July 2017	7		
	Currency	PHP	Reward Points Availa	able	0.00			
	Outstanding Balance	PHP -162.33						
	Last Payment Amount	PHP 10,000.00						
	Back							
	Statement Transactions	Unbilled Transactions						
	Principal							
	DATE	TRANSACTION			A	MOUNT		
		(	2					

Account Details field includes the following:

- Available Limit
- Outstanding Balance
- Last Payment Amount
- Last Payment Posted
- Minimum Amount Due
- Payment Due Date
- Statement Date
- Total Amount Due

You will be able to view your Statement and Unbilled Transactions by scrolling down the page.

# 5 Funds Transfer

#### **Transfer to Own Account**

PNB Internet Banking     Contact Us     About Us						
<ul> <li>My Accounts</li> <li>Transfers</li> </ul>	Select Source Account					
👫 Bills		• • • •				
Manage Accounts	Albert	x0000000x0011	PHP 11,194,198.88			
Transaction Receipts	Savings Account 0016	x000000x0016	USD 994,339.00			
M UITFs	Savings Account 0029	x000000x0029	USD 0.00			
Write To Us	Savings Account 0037	20000000000037	PHP 511.15			
Settings	Savings Account 0045	xxxxxxxx0045	USD 50.00			
Logout						

In the Main Menu, click **TRANSFERS**. Select the source account to be debited.

BNB Interne	Description of the second seco						
👻 My Accounts	Select Destination Account						
Transfers							
Bills     Manage Accounts	Nu Accounto						
Transaction Receipts							
	Savings Account 0037	xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	X000000XUU3 / MHP				
🐱 Write To Us	Other Accounts						
Settings	A New Dever						
Logout	+ New Payee	2					
	You have no navees in your l	()					
	Fou have no payees in your h	se rap new rayee to add one now					

Choose the destination account to be credited.

Contact Us About Us FAQs								
<ul> <li>My Accounts</li> <li>Transfers</li> </ul>	Enter Transfer Ar	nount and Date						
Bills	< Back	•••			Continue >			
Manage Accounts     Transaction Receipts	From	Albert						
ការី UITFs	То	Savings Account 0037						
🐱 Write To Us	Amount	PHP 1500			*			
Settings	Date	18 Jul 2017			•			
• Logout	Remarks	Enter						
	Repeat							

Enter the amount to be transferred as well as the remarks. See to it that the amount entered is within the available balance of the source account. Click **Continue**.

	PNB Internet Banking Contact Us At					
*	My Accounts	Enter Transfer Amount	and Date			
•	Transfers					
1	Bills	< Back	••••			Continue >
1	Manage Accounts	From	Albert			
	Transaction Receipts	То	Savings Account 0037			
ភារ	UITFs					
	Write To Us	Amount	PHP 1500			~
٠	Settings	Date	19 Jul 2017			<b>—</b> <
-	Logout	Remarks	Enter			
		Repeat	Ø			
		Frequency	Weekly			~ ~
		Ends After	6			-
		PNB Banking Group. All rights reserved. o	opyrights 2017 - 2018		Ten	ms & Conditions

**Optional**: You may click on **Repeat** to set recurring transfers.

<b>i</b>	PNB Internet Banking Contact Us About Us FAQs						
*	My Accounts	Confirm Transaction Details					
•	Transfers						
•	Bills	< Back	• • • •			Done >	
1	Manage Accounts	From	Albert				
	Transaction Receipts						
ណ៍	UITFs	То	Savings Account 0037				
	Write To Us	Amount	PHP 1,000.00				
\$	Settings	Date	18 Jul 2017				
-	Logout	Remarks	N/A				
		Repeat	No				
		PNB Banking Group. All rights reserved. copyrights 20	17 - 2018		Term	s & Conditions	

Review the transaction details. If the details are correct, click **Done**. Otherwise, you can go back to make the necessary adjustments.

	et Banking	Contact Us About Us FAQs					
👻 My Accounts							
Transfers		FUND TRANSFER SUCCESSFUL					
🖹 Bills		A confirmation has been sent to your email					
Amage Accounts							
Transaction Receipts							
កាំ UITFs		Reference Number: 37276   Date: 18 Jul 2017 02:09:48 PM					
🐱 Write To Us							
Settings	From	Albert (xxxxxxxx011)					
🗗 Logout	То	Savings Account 0037 (xxxxxxxx0037)					
	Amount	PHP 1,000.00					
	Transfer Date	18 Jul 2017					
	Remarks	N/A					

Confirmation page shall appear to acknowledge that the transfer has been successful.

### Transfer to 3<sup>rd</sup> Party PNB Account

BINB Interne	PNB Internet Banking Contact Us About Us FAQs						
<ul> <li>My Accounts</li> <li>Transfers</li> </ul>	Select Source Account	Select Source Account					
🗎 Bills							
L Manage Accounts	( Albert	xxxxxxxx0011	PHP 11,194,198.88				
Transaction Receipts	Savings Account 0016	x0000000x0016	USD 994,339.00				
M UITFs	Savings Account 0029	xxxxxxxx0029	USD 0.00				
Write To Us	Savings Account 0037	x000000x0037	PHP 511.15				
Settings	Savings Account 0045	xxxxxxxxx0045	USD 50.00				

In the Main Menu, click **TRANSFERS**. Select the source account to be debited.

PNB Interne	PNB Internet Banking Contact Us About Us FAQs					
👚 My Accounts	Select Destination Account					
S Transfers						
📑 Bills	< Back					
Manage Accounts	My Accounts					
Transaction Receipts	Savings Account 0037	xxxxxxxxxxx0037 PHP				
<b>៣</b> UITFs						
🐱 Write To Us	Other Accounts					
Settings						
🗗 Logout	+ New Payee					
	0					
	You have no payees in your list. Tap "New Pay	ee" to add one now				

Go to Other Accounts and click **New Payee** 

PNB Internet Banking     Contact Us About Us FA						
<ul> <li>My Accounts</li> <li>Tenerfore</li> </ul>	Add New Payee					
Bills	< Back	•••		Continue >		
Amage Accounts	Bank Name	PNB				
☐ Transaction Receipts ▲ UITFs	Account Number	12345678		×		
Write To Us	Payee Name	Name				
Settings	Save Payee to List					
Logout						

Enter the Third-Party Account Number and Alias. By clicking the **"Save Payee to List"**, information about the payee shall be saved for future transfers. Click **Continue**.

PNB Internet Banking     Contact Us About Us FAQs						FAQs	
<ul> <li>My Accounts</li> <li>Transfers</li> </ul>	Enter Transf	nter Transfer Amount and Date					
Bills	< Back	•				Continue >	
Manage Accounts     Transaction Receipts	From	Albert					
ាំ UITFs	То	Savings Acc	ount 0037				
🐱 Write To Us	Amount	PHP 1500					
Settings	Date	18 Jul 2017				<b>—</b> 🗸	
	Remarks	Enter					
	Repeat						

Enter the amount to be transferred as well as the remarks. See to it that the amount entered is within the available balance of the source account. Click **Continue**.

Contact Us About Us FAQs							
My Accounts	Confirm Transaction Details						
Bills	< Back				Done >		
Manage Accounts     Transaction Receipts	From	Albert					
M UITFS	То	Savings Account 0037					
Write To Us	Amount	PHP 1,000.00					
Settings	Date	18 Jul 2017					
Logout	Remarks	N/A					
	Repeat	No					

Review the transaction details. If the details are correct, click **Done**. Otherwise, you can go back to make the necessary adjustments. Enter the One Time Password (OTP), which shall be sent to your registered mobile number. Click **Continue**.

	PNB Internet Banking					
👻 My Accounts						
🕤 Transfers		FUND TRANSFER SUCCESSFUL				
👫 Bills		A confirmation has been sent to your email				
Manage Accounts		$\rightarrow \rightarrow \rightarrow$				
Transaction Receipts						
កាំ UITFs		Reference Number: 37276   Date: 18 Jul 2017 02:09:48 PM				
🐱 Write To Us						
Settings	From	Albert (xxxxxxxx011)				
P Logout	То	Savings Account 0037 (xxxxxx0037)				
	Amount	PHP 1,000.00				
	Transfer Date	18 Jul 2017				
	Remarks	N/A				

Confirmation page shall appear to acknowledge that the transfer has been successful

# 6 Bills Payment

🗃 PNB			Contact Us About Us FAQs
😭 Accounts	Bills From		
Transfers	—		
🗳 Bills		• • • •	
👤 Manage	Checking Account 0091	xxxxxxx0091 PHP	16,953.22
Receipts	Savings Account 0032	xxxxxx0032 PHP	9,271,186.74
	Savings Account 0066	xxxxxxxx0066 PHP	19,958,446.72
🐱 Write To Us	Savings Account 0074	xxxxxx0074 PHP	0.00
Settings	Savings Account 0082	xxxxxxx0082 PHP	0.00
Logout	Savings Account 0105	xxxxxxx0105 PHP	0.00
	Savings Account 0121	xxxxxxxx0121 PHP	21.00

In the Main Menu, click **Bills**. Select the source account to be debited.

<b>PNB</b>			Contact Us	About Us	FAQs
😭 Accounts	Рау То				
🕤 Transfers					
Bills	< Back	••••			
1 Manage	+ New Biller				
Receipts		()			
UITFs		You have no biller in your list. Tap "New Biller" to add c	one now		
🔀 Write To Us					
Settings					

You shall be directed to My Billers field. Click **NEW BILLER** 

<b>PNB</b>		Contact Us	About Us	FAQs
😭 Accounts	Select Biller			
🕤 Transfers	_			
🗳 Bills	< Back			
L Manage	Search biller			
Receipts				
UITFs	ABS-LEW Lingkoo kapamiiya			
🐱 Write To Us	Adamson University			
Settings	Co Aigon Unicorp Inc.			
■ Logout	Alabang Country Club Inc.			
	Allianz PNB Life Insurance - Peso			
	Allied bankers Insurance Corp.			

You shall then be provided with a list of available billers. Enter the Biller's Name, then select one.

<b>PNB</b>			Contact Us	About Us FAQs
😭 Accounts	Add New Biller			
S Transfers				
🗎 Bills	< Back	•••		Continue >
💄 Manage	Biller Name	Globe		
Receipts		1000710240		
UITFs	Subscriber Number	1000/10246		
🐱 Write To Us	Save Biller to List			
Settings	Alias Name	My Cellular Plan		
■ Logout				
	Philippine National Bank. All rights reserved.			Terms & Conditions

Enter the Subscriber Number and Alias. By clicking the "Save Biller to List" button to the right, information about the biller shall be saved for future payment. Then, click **Continue** 

<b>PNB</b>			Contact Us	About Us	FAQs
🕈 Accounts	Enter Payment Details				
🕤 Transfers				_	
🕒 Bills	< Back	••••		Co	ntinue >
👤 Manage	From	Checking Account 0091			
Receipts	-				
UITFs	10	My Cellular Plan			
🐱 Write To Us	Subscriber Number	1000710246			
Settings	Amount (PHP)	999			*
Logout	Payment Date	03/30/2017			
	Remarks	March SOA			*

Enter the amount of to be paid and remarks. Click **Continue** 

<b>PNB</b>			Contact Us	About Us	FAQs
Accounts	Confirmation				
🕤 Transfers				_	
🖹 Bills	< Back	••••			Done >
👤 Manage	From	Checking Account 0091			
Receipts	Το	My Cellular Plan			
UITFs					
🔀 Write To Us	Subscriber Number	1000710246			
Settings	Amount	999.00			
Cogout	Date	03/30/2017			
	Remarks	March SOA			

Confirm details before finalizing the transaction. If the details are correct, click **Done**.

Enter the One Time Password (OTP), which shall be sent to your registered mobile number. Click **Continue**.

<b>PNB</b>			Contact Us	About Us	FAQs		
😭 Accounts							
S Transfers		PAY BILL COMPLETE!					
🗎 Bills							
L Manage	( <b>E</b> ) + + + ( <b>E</b> )						
Receipts							
UITFs		Reference Number: 83167   Transaction Date: 30 Mar 2017 03:	55:40 PM				
🐱 Write To Us	From	Checking Account 0091					
Settings	То	My Cellular Plan					
🗗 Logout							
	Subscriber Number	1000710246					
	Amount	PHP 999.00					

This page shall appear to confirm the payment. This also displays the summary of the transaction made.

You will receive an email confirmation for every successful bills payment

# 7 Manage Payments and Transfers



The **Manage Accounts** page will enable you to view and edit your saved payees/billers as well as your scheduled payments/transfers.

### **Adding Payees**

BNB Internet	Banking	Contact Us	About Us	FAQs
😭 My Accounts	Manage			
<b>h</b> Transfers	manage			
💾 Bills	Pavees Billers Pavments Transfers			
Anage Accounts				
Transaction Receipts	+ New Payee			
ជា UITFs	3			
🐱 Write To Us	You have no payees in your list. Tap "New Payee" to add o	one now		
Settings				
Logout				

#### Click New Payee

B PNB Interne	et Banking		Contact Us	About Us	FAQs
😭 My Accounts	Add New Payee				
S Transfers					
P Bills	< Back	• •			Continue >
Amage Accounts	Bank Name	DND			
Transaction Receipts	Dank Name				
តៅ UITFs	Account Number	300810015756			*
🐱 Write To Us	Payee Name	Mr Payee			4
Settings					
🗗 Logout					

#### Enter account details. Click Continue

<b>PNB</b> Internet	Banking		Contact Us	About Us	FAQs
😭 My Accounts	Add Pavee				
🕤 Transfers					
🖺 Bills	< Back	• •			Save
Manage Accounts	Name	Mr Payee			
Transaction Receipts		*			
ជា UITFs	Bank	PNB			
🐱 Write To Us	A/C Number	300810015756			
Settings					
🗗 Logout					

Confirm details and click **Save** 

	Banking	Contact Us	About Us	FAQs
My Accounts	Added Payee successfully.			×
<ul> <li>Transfers</li> </ul>				
Bills   Manage Accounts	Payees Billers Payments Transfers			
Transaction Receipts	+ New Payee			
M UITFs	Mr Payee SAVINGS A/C PHP x0000005756	5	I	Ŵ
🐱 Write To Us				
Settings				
Logout				

Payee account has been successfully saved and added to your list. You have to option to modify and delete this record.

### **Adding Billers**

	et Banking	Contact Us	About Us	FAQs
😭 My Accounts	Марада			
🕤 Transfers	manage			
👌 Bills	Pavaes Rillers Pavments Transfors			
L Manage Accounts				
Transaction Receipts	+ New Biller			
n UITFs	?			
🐱 Write To Us	You have no payees in your list. Tap "New Payee" to add on	e now		
Settings				
■ Logout				

#### Click New Biller

	et Banking	Contact Us	About Us	FAQs
👻 My Accounts	Calact Billor			
<ul> <li>Transfers</li> </ul>				
👫 Bills	< Back			
Anage Accounts	Search biller			
Transaction Receipts				
ជា UITFs	PNB Credit Cards - DOLLAR			
🐱 Write To Us	PNB Credit Cards - PESO			
Settings	ABS-CBN Lingkod Kapamilya			
■ Logout	Adamson University			
	A			

#### Select Merchant from list

	et Banking		Contact Us	About Us	FAQs
👻 My Accounts	Add New Biller				
Stransfers	_				
Bills	< Back	•••			Continue >
Manage Accounts	Biller Name	PNB Credit Cards - PESO			
Transaction Receipts	Card Number	4889089060001089			-
Write To Us	Alias Name	Ma DND Cardit Card			
Settings	Allas Name	My FNB Credit Card			
- Logout					

Enter account details. Click **Continue** 

PNB Interne	t Banking		Contact Us	About Us	FAQs
<ul> <li>My Accounts</li> <li>Transfers</li> </ul>	Add Biller				
Bills	< Back				Save
Anage Accounts	Alias Name	My PNB Credit Card			
Transaction Receipts	Biller Name	PNB Credit Cards - PESO			
Write To Us	Card Number	4889089060001089			
Settings					
🗗 Logout					

Confirm details and click **Save** 

<b>PNB</b> Interne	t Banking		Contact Us	About Us FAQs
😭 My Accounts	Added Payee successfully.			×
S Transfers				
Bills	Pavaes Biller Pavmente Tran	isfare		
Manage Accounts		131613		
Transaction Receipts	+ New Biller			
M UITFS	My PNB Credit Card	PNB Credit Cards - PESO	4889089060001089 PHP	1
🔀 Write To Us				
Settings				
🗗 Logout				

Merchant has been successfully saved and added to your list.

You have the option to modify and delete this record.

### **Managing Scheduled Payments/Transfers**

	t Banking	c	ontact Us At	bout Us FAQs
My Accounts	Manage			
<ul> <li>Transfers</li> <li>Bills</li> </ul>	_			
Manage Accounts	Payees Billers Payme	ents Transfers	AMOUNT	
Transaction Receipts	My DNB Cowdit Card	Future Date, 1 Time(s), Starts 10/05/2017, Ends 10/05/2017,	DUD 12 345	a 🗊
M UITFs	ny mo chun cara	From Savings Account 0020	FIE approx	
Settings				
🖌 Logout				

You have the option to delete any saved recurring payments or transfers.

# 8 Checkbook Reorder

B PNB Interne	et Banking		Contact Us	About Us	FAQs
My Accounts     Transfers     Bills	Account Services Enroll Credit Card Add/Remove Accounts	<u>Open an Account</u> <u>Personalize Accounts</u>			
Manage Accounts     Transaction Receipts	Hi, REINER LAWRENCE REYES	S 2:19:17 PM			
が UITFs M Write To Us	My Accounts				
Settings	Checking Account 0117 CURRENT A/C x00000000117 Available Balance	Reiner Lawrence R SAVINGS A/C xxxxxxxxX0044	Savings Ad	ccount 0060	
	PHP 499,041.35 View Details	PHP 300,257.26 View Details	PHP 500	),247.26 tails	

In the **MY ACCOUNTS** page, click **View Details** of your checking account.

		et Banking			Contact Us	About Us	FAQs
👚 м	ly Accounts						
🖣 Tr	ransfers	Checking Ac	count 0117			Se	rvices
Bi	ills	Account Number	xxxxxxxxxx0117	Account Type	Curr	<u>Transfer</u> Pav Bill	
	lanage Accounts	Account Name	CUSTOMER5970897	Currency	PHP	Insurance	_
Tr	ransaction Receipts	Hold Balance	PHP 0.00	Float Balance	PHP	Order Check	<u>Book</u>
ជា ប	litfs	Available Balance	PHP 499,041.35	Current Balance	PHP	499,041.35	
⊠ w	Vrite To Us						
🏟 Se	ettings	Back					
🗗 Lo	ogout	Transaction History				F	ilter

Click the **Services** button at the upper right and in the dropdown menu, click **Order Check Book**.

	ternet Banking	Contact Us	About Us	FAQs
😭 My Accounts	Order Check			
Stransfers				
📑 Bills				
2 Manage Account	Account xxxxxxxxx117			
Transaction Rece	pts How Many 1			~
ជា UITFs	Pickup By Name			1
🐱 Write To Us				
Settings	Checkbooks should be picked up from your branch of account.			
🗗 Logout	For checkbook reorder, your account will be debited P175.00 per checkbook requested.			Undata
	DdLK			opuate

You shall be directed to the **ORDER CHECK** page where the details of the transaction should be filled out.

Select the number of checkbooks to be ordered. Note that a maximum of 10 may be ordered.

The checks may be picked up from your branch of account. You may also input the name of the representative who shall pick up the checkbook(s). Review the details entered then click **Order** 

### 9 Transaction Receipts

PNB Interne	et Banking		Contact Us	About Us FAQs	
😭 My Accounts	Transactions				
🕤 Transfers					
👫 Bills	DATE	TRANSACTION DETAILS		AMOUNT	
Manage Accounts					
Transaction Receipts	18 Jul 2017	Funds Transfer To Own Account		PHP 30,000.00	
ជា UITFs	18 Jul 2017	Funds Transfer To Own Account		PHP 70,000.00	1
🔀 Write To Us	18 Jul 2017	Funds Transfer To Own Account		PHP 100,000.00	
Settings					
🗗 Logout					

By using this feature, you shall be able to monitor all your online transactions.

<b>PNB</b> Internet	Banking	Contact Us About Us FAQs
<ul> <li>My Accounts</li> <li>Transfers</li> </ul>	<b></b>	SUCCESSFUL FUNDS TRANSFER
Bills	From	Reiner Lawrence R (00000000044)
Transaction Receipts	То	Reiner R Lawrence (xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
M UITFS	Amount	PHP 30,000.00
Write To Us	Remarks	Funding for AO-20170718101209547-976
<ul> <li>Settings</li> <li>Logout</li> </ul>	Transaction Date	18 Jul 2017 10:12:11 AM
	Reference Number	683623

Selecting a particular transaction shall allow you to see more details about the transaction selected.

# 10 UITF

#### **Enroll New UITF**

	t Banking	Contact Us	About Us	FAQs
<ul> <li>My Accounts</li> <li>Transfers</li> <li>Bills</li> <li>Manage Accounts</li> </ul>	UITFs Learn More About PNB UITFs Enroll in UITF Online			
Transaction Receipts	Your enrollment is currently pending for approva	l.		
ភាំ UITFs				
🐱 Write To Us				
Settings				
Logout				

Click **UITFs**, and then Enroll in **UITF Online** 



Read and Agree to the terms and conditions of the PNB UITF Online Service Agreement.



Read and Agree to the terms and conditions of the Omnibus Participating Trust Agreement.

	et Banking		Contact Us	About Us	FAQs
👻 My Accounts	UITF Client Suitability Asses	ssment			
🕤 Transfers	_				
🕒 Bills	Back to Main Menu			Su	bmit
Manage Accounts	Client Information & Financial Status				
Transaction Receipts	Client Name	MILAGROS			
	Birth Date	25/12/1946			
🛛 Write To Us	Estimated Total Investible Funds	O less than P1MM			
Settings		0.01111			
Logout		O PTMM Upto P5MM			

Accomplish the UITF Client Suitability Assessment (CSA) Form and click **Submit**.

<b>PNB</b>	Internet Banking	Contact Us	About Us	FAQs
👻 My Account	S Your Investor Risk Profile is Aggressive			
S Transfers	Back to Main Menu	•	Acce	ept.
🖺 Bills	General Description Client wants a portfolio that provides capital appreciation over time & is willing to acce interim in exchange for potential higher long term returns. Client prefers to invest ma structured products and/or derivatives.	rpt higher risks and even possible loss of jority of his/her portfolio in equities and	principal in the may also invest in	•
💄 Manage Acc	Recommended Products			
	Receipts PNB Prime Peso Money Market Fund The PND Money Market Funds are suited for conservative investors given that these fi	inds are purely invested in deposit instru	uments and have	
	per una vegnica average consum or up to one year.			
🐱 Write To Us	The PRD Suboal Fulprino Feso Honey Natreet Fund The PRD Money Market Evide are suited for conservative investors given that these ful portfolio weighted average duration of up to one year.	unds are purely invested in deposit instru	iments and have	
Settings	PNB Global Filipino Dollar Money Market Fund			
🗗 Logout	The PNB Money Market Funds are suited for conservative investors given that these fu portfolio weighted average duration of up to one year.	ands are purely invested in deposit instru	iments and have	•
	PNB DREAM Builder Money Market Fund The PNB Money Market Funds are suited for conservative investors given that these fu portfolio weighted average duration of up to one year.	unds are purely invested in deposit instru	aments and have	

Click the **Accept** button to indicate acceptance of your resulting risk profile and the recommended UITF products.



Read and **Agree** to the terms and conditions of the General Risk Disclosure Statement.

PNB Interne	t Banking		Contact Us	About Us	FAQs
👻 My Accounts					
🕤 Transfers	Nominate Settlement Acc	ount			
📫 Bills	Back to Main Menu			Cont	inue
Manage Accounts					
Transaction Receipts	PHP Settlement Account	Savings Account 0017   xxxxxxxx0017		V	
ជា UITFs	USD Settlement Assount				
🐱 Write To Us	USD Settlement Account	Please select			
Settings					
🖌 Logout					

Nominate your settlement account.

You must nominate a peso settlement account if you intend to invest in a peso-denominated UITF or a dollar settlement account if you want to invest in a dollar-denominated UITF. Click **Continue**.

B PNB Interne	t Banking	Contact Us	About Us	FAQs
👻 My Accounts	How did you learn about PNP UITE Online?			
<ul> <li>Transfers</li> </ul>				
💾 Bills	Skip		Sub	mit
Amage Accounts	Please check as many boxes as you wish			
Transaction Receipts	Newspaper Ads / Flyers			
កៅ UITFs	Word of Mouth / Friends			
🔀 Write To Us	Social Media			
Settings	Servicing Branch			
Logout	Others (Please Specify)			
	Thank you for agreeing to take part in our market survey. We are conducting this survey in an effort to bett	er understand our	clients.	

Optional: Accomplish the short survey. Click Submit



You shall be prompted that your UITF Online enrollment has been completed.

If you wish to enroll an existing UITF participation that was opened in the branch, click **Yes**. Otherwise click **No**.

### **Enroll Existing UITF**

BINB Interne	t Banking	Contact Us	About Us	FAQs
<ul> <li>My Accounts</li> <li>Transfer Funds</li> <li>Pay Bills</li> <li>Manage Accounts</li> <li>Transaction Receipts</li> </ul>	UITFs Learn More About PNB UITFs Make an Investment Enroll Existing UITF Placement View Redemption History	<u>Update Settlement Account</u> <u>Update Client Suitability Asses</u>	sment	
M UITFs 🔀 Write To Us	UITF Portfolio			

Clicking on **"Enroll Existing UITF Placement**" in the UITF submenu

	PNB Internet Banking				
😭 My Accounts					
Stransfer Funds	Back to Main Menu	• •		Continue >	
🎒 Pay Bills	Enroll Existing UITF Place	ment			
Manage Accounts	COP Number	Enter			
Transaction Receipts	Account Name	Enter			
Write To Us	Fund Name	Select		v	
🗢 Settings	Date of Participation	Select Date			
🗗 Logout	Principal	Enter			
	Branch Name	Select		~	
	NAVPU on Date of Participation	Enter			
	Number of Units	Enter			

Input the required details found in your Confirmation of Participation (COP) issued by your maintaining branch. Click **Continue** 

PNB Interne	et Banking		Contact Us	About Us	FAQs
😭 My Accounts	Review & Confirm Your COF	P Enrollment			
Transfers	< Back	••			Confirm
📫 Bills	COP Number	12312			
A Manage Accounts	Account Name	312qqq			
Transaction Receipts	Fund Name	PNB Prime Peso Money Market Fund			
	Date of Participation	07/14/2017			
Write To Us	Principal	10,000.00			
	Branch Name	MAIN			
Settings	NAVPU on Date of Participation	1.000000			
🗗 Logout	No. of Units	1.000000			
	By enrolling my existing UITF placement in branch and waive all future claims to it. I un said COP throught the PNB UITF Online.	the PNB UITF Online. I hereby agree to invalidate the pre- nderstand that my old COP will be replaced by an electron	vious COP issued to hic COP. I also ackno	me by my PNB so wiedge that i can	ervicing vonly redeem

Review COP enrollment information. Click Confirm

PNB Internet	Banking		Contact Us	About Us	FAQs
My Accounts					
Transfers	Your COI	C Enrollment Has Be	en Compl	eted!	PNB
🗳 Bills	UITF Online is done during banking day enrollment of your existing UITF placen Should you have any concerns, you may	s and normally takes about 24 hours to comp ent(s) has been completed. call any of our PNB Marketing Officers at 573	lete. Another email wi	II be sent to you 1527 and 573-45	once the
L Manage Accounts	may also email them at TrustMarketings Thank you for your taking time to enroll	proup@pnb.com.ph	ITF Online.		
Transaction Receipts	COP Number	12512	240239360		
ណី UITFs	Account Name	312qqq			
	Fund Name	PNB Prime Peso Money Market Fund			
Vrite To Us	Date of Participation	07/14/2017			
Settings	Principal	10,000.00			
	Branch Name	MAIN			
🕈 Logout	NAVPU on Date of Participation	1.000000			

You shall be prompted that your UITF Online enrollment has been completed.

Note: Your old COP will be invalidated and will be replaced by an electronic COP. All enrolled UITF participations may only be redeemed via online.

You may no longer go to the branch and redeem the said participation.

PNB Trust Banking Group shall process all enrollment requests within the 24-hour commitment period (exclusive of regular, special non-working and other holidays and weekends).

Once approved, your enrolled existing UITF placement shall appear in your account portfolio in PNB Internet Banking.

	et Banking		Contact Us	About Us	FAQs
😭 My Accounts					
🕤 Transfer Funds					
📫 Pay Bills	Learn More About PNB UITFs	Update Settlemen	<u>t Account</u>		
Manage Accounts	Make an Investment Enroll Existing UITF Placement	<u>Update Client Suit</u>	ability Assessm	<u>ent</u>	
	View Redemption History				
តាំ UITFs	<i></i>				
🐱 Write To Us	UTTF Portfolio				
		0			
Logout		There are currently no data available.			

#### Make a Direct Investment

In the UITF Menu, click "Make an Investment"

	et Banking	Contact Us	About Us	FAQs
👚 My Accounts	Back To Main Menu			
<ul> <li>Transfer Funds</li> </ul>	Make an Investment			
🗎 Pay Bills	UITFs Within Client's Investor Risk Profile			
Manage Accounts	Money Market Funds   Conservative			
Transaction Receipts	PNB Prime Peso Money Market Fund		Inv	/est
៣ UITFs	Min. Investment: 10,000.00		Direct Inves	<u>tment</u>
🐱 Write To Us	Money Market Funds   Conservative		Auto Investr	<u>ment</u> /est
Settings	PNB Global Filipino Peso Money Market Fund Min. Investment: 5,000.00			
Logout				
	Money Market Funds   Conservative DND: Clobal Eilinging Dollar Money Market Eurod		Inv	/est

Select the UITF product you wish to invest. Click Invest and then Direct Investment.



Read and **Agree** to the terms and conditions of the Specific Risk Disclosure Statement.

Note: This will only appear during your initial investment in the fund.

	et Banking	C	Iontact Us	About Us FAQs	
🐡 My Accounts	< Back	• • •		Continu	e
S Transfer Funds	Investment Details				
🗎 Pay Bills	5 IN				
Manage Accounts	Fund Name	PNB Prime Peso Money Market Fund			
Transaction Receipts	Fund Classification	Money Market Funds			
ជា UITES	Risk Classification	Conservative			
Write To Us	Currency	PHP			
<ul> <li>Settings</li> <li>Logout</li> </ul>	Min. Deposit	100			
	Threshold Amount	10,000.00			
	Source Account	Checking Account 0117 [ x00000000117 ] Available Balance: PHP 438,691.35		₹.	-
	Principal	10000			-

Select your Source Account and enter the amount you wish to participate (Principal). Click **Continue**.

	et Banking		Contact Us	About Us	FAQs
👻 My Accounts	Review & Confirm Your Inves	tment			
🕤 Transfer Funds	< Back				Continue
Pay Bills	Investment Details				
Anage Accounts	_				
Transaction Receipts	Source Account	Checking Account 0117 [ xxxxxxxx0117 ]			
ភៅ UITFs	Principal	10,000.00			
🐱 Write To Us	Fund Name	PNB Prime Peso Money Market Fund			
Settings					
🖌 Logout	Fund Classification	Money Market Funds			
	Risk Classification	Conservative			
	Currency	РНР			
	Min. Deposit	100			
	Threshold Amount	10,000.00			

Click **Continue** once you have confirmed your investment details.

	t Banking	Contact Us About Us FAQs				
My Accounts						
S Transfer Funds	Vo Yo	ur Transaction Has Been Completed!				
Pay Bills	This is to confirm receipt of you	Ir AIP investment. Please see investment details below. Your AIP investment is also reflected at the				
. Manage Accounts	bottom portion of your UITF po Savings Account. This will auto	rtfolio. Please take note that your initial investment will temporarily be invested in your Trust matically be debited once it reaches the required threshold amount and credited to the fund that				
Transaction Receipts	Should you have any concerns	or clarifications, you may call any of our TBG Marketing Officers at 573-4335, 573-4506, 573-4527 and				
តៅ UITEs	573-4587. You may also email t	hem at TrustMarketingGroup@pnb.com.ph.				
🐱 Write To Us	Thank you for investing in the I	Thank you for investing in the PNB Auto Invest Plan.				
Settings	Investment Details	Transaction Reference Number: 01-201/0/19-1/0805627705				
🗗 Logout	V and PULLER PULL					
	Source Account	Checking Account 0117 [ xxxxxxxx0117 ]				
	Prinicpal	10,000.00				
	Fund Name	PNB Prime Peso Money Market Fund				
	Fund Classification	Money Market Funds				

You shall be prompted that your UITF investment transaction is complete. You will receive an email once your Confirmation of Participation (COP) containing details of your placement becomes available.

### **Auto Investment Plan**



If you selected the **Auto Investment** Plan (AIP), a Trust Savings Account (TSA) is automatically created by the system upon AIP subscription. Your funds will temporarily be lodged in the TSA which will automatically be swept/debited for automatic investment to a UITF of your choice once it reaches the required threshold amount.

The AIP facility is initially available to selected UITF products.

#### Redemption



Select the UITF Participation that you wish to redeem and click **Redeem**. You can choose either **Full or Partial Redemption**.

	PNB Interne	t Banking		Contact Us	About Us	FAQs
-	My Accounts	Review & Confirm Your Re	edemption Orders			
•		< Back	•••		C	ontinue
		Redemption Details				
-	Manago Accounte	COP No.	1-130000510			
	Manage Accounts	Fund Name	PNB Prime Peso Money Market Fund			
		Settlement Date	T+1.			
		Principal for Redemption	150,000.00			
	Write To Us	Туре	Full			
		Minimum Holding Period	30 Calendar Day(s)			
•	Settings	With Pre-Termination Fee?	Yes			
e e		Settlement Account	savings			
		I understand that redemptions so	ubmitted after the 06:00 PM time will be process	ed the following t	oanking day.	

Click **Continue** once you have confirmed your redemption details.

	t Banking	Contact Us About Us FAQs
😭 My Accounts	Your	Transaction Has Been Completed!
S Transfers	This is to confirm receipt of your rede computed based on the Net Asset Va redemption fee, if any, shall be charg	reption request below. We would like to inform you that your actual net proceeds will be low per unit at the end of the day. Also, please take note that for partial redemptions, the early get only to the partially redeemed amount and not to the entire participation. The
📑 Bills	unredeemed amount will be issued a original contribution. Should the per maintaining belance, your request sh request has been processed.	i new COP which will reflect the remaining balance of units and the KAMPU at the time of the sign redemption results to your aggregate investment Nalling below the required minimum hall be treated as a full redemption. Another email will be sent to you once your redemption
1 Manage Accounts	Should you have any concerna, you n may also email them at TrustMarketi Thank you for using the PNB UITP On	nay call any of our PNB Marketing Officers at 373-4333, 373-4506, 373-4527 and 373-4587. You ngbrouggprb.com.ph. Kinel
Transaction Receipts	Redemption Details	Tensection Reference Number: UP-20170713-104333013378
ៅ UITFs	COP No.	1-120000910
	Fund Neme	PNE Prime Peso Money Market Fund
🖾 Write To Us	Settlement Date	7+1
A California	Principal for Redemption	150,000.00
¥ setungs	Redemption Type	Fuß
🗗 Logout	Settlement Account	anings
	Back to Main Menu	Print

You shall be prompted that your redemption request is complete.

Note that only redemption requests received within the cut-off time of 11:00AM shall be considered as transaction for the day.

#### **Other Services**



In the UITF menu, you can **Update your Client Suitability** Assessment and **Update your Settlement Account** or **View your Redemption History**.

You can also access more information on PNB UITFs by clicking **Learn More About PNB UITFs**.

## 11 Settings

	t Banking	Contact Us	About Us	FAQs
😭 My Accounts	C. History			
Stransfers				
🗳 Bills				
Manage Accounts	Change Password			
Transaction Receipts				
ណី UITFs				
🐱 Write To Us				
Settings				
🗗 Logout				

If you wish to change your password, click **SETTINGS** in the main menu. Then click **Change Password** 

	PNB Internet Banking				
<ul> <li>My Accounts</li> <li>Transfers</li> </ul>	Change Password				
Bills	Old Password	Enter			
Transaction Receipts	New Password	Enter			
M UITFS	Confirm Password	Enter			
<ul><li>Settings</li><li>Logout</li></ul>	Password Policy Password should be 8 to 20 Password should be alphan Password is case sensitive. Cannot reuse last 5 passwo	Password Policy Password should be 8 to 20 characters long Password should be alphanumeric with at least one uppercase and one special character. Password is case sensitive. Cannot reuse last 5 passwords.			
	Back				Done

You shall be asked to fill out the required fields and then click **Done** 

## 12 Log Out



You may **LOG OUT** by choosing it in the menu.

Note: Being idle for 5 minutes while logged in to PNB Internet Banking shall prompt the system to log you out automatically.