

Basic Policy for the Proper Handling of Specific Personal Information

1. Compliance with Applicable Laws, Regulations, Guidelines, etc.

With respect to the handling of my number and specific personal information (hereinafter referred to as "Specific Personal Information, etc.") the Bank will comply with the "Act on the Use of Personal Information to Identify Specific Individuals in Administrative Procedures" (My Number Act), the "Guidelines for the Proper Handling of Specific Personal Information (Business Operators' Edition)", and the "Act on the Protection of Personal Information".

2. Matters Related to Complete Control Measures

In order to prevent leakage, loss, or damage of Specific Personal Information, etc., and for other appropriate management of my number, the Bank has established and complies with separate "Specific Personal Information Handling Regulations".

3. Purpose of Use of Specific Personal Information, etc.

- 1) Application and notification affairs for opening an account in relation to financial instruments transactions.
- 2) Preparation and provision of legal documents relating to financial instruments transactions
- 3) Preparation and provision of legal documents relating to interest, etc.
- 4) Preparation and provision of legal documents relating to foreign remittance transactions

4. Continuous Improvement

The Bank will strive to continuously improve its handling of Specific Personal Information, etc.

5. Customer Inquiries and Complaints

For inquiries or complaints regarding the Bank's handling of Specific Personal Information, etc., please contact the following:

Philippine National Bank Tokyo Branch
Compliance Section
Tel: 03-6858-5910

November 1, 2022
Roderick T. Enriquez
Chief Representative and Managing Director
Philippine National Bank, Tokyo Branch / Nagoya Sub-branch