

## USER GUIDE Existing User

1. Upon successful login to PNB C@shNet, system will redirect to a Security Question screen and require you to define three (3) Challenge Questions and Answers. Click "Submit" button.

Welcome To PNB C@shNet		
o confirm your identity	at times when extra safety is needed.	
>	Answer	
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	o confirm your identity )	

- Note: It is very important to remember the answers to the questions since these will be asked randomly whenever you use the "Forgot Password?" feature. This will be the only means of authentication used by the system to identify you as the authorized user.
- 2. System saves the new password, security questions and answers and will prompt a message as shown below. Click **OK** button to close the dialog box.



3. PNB C@shNet login screen will be displayed. Please login again.

Philippine Natio	onal Bank
Welcome To PNB C@shN	et
Group ID	User ID Password Submit Clear Forgot password?