1. Upon successful login to PNB C@shNet, system will redirect to a Security Question screen and require you to define three (3) Challenge Questions and Answers. Click “Submit” button.

![Security Question Screen]

**Note:** It is very important to remember the answers to the questions since these will be asked randomly whenever you use the “Forgot Password?” feature. This will be the only means of authentication used by the system to identify you as the authorized user.

2. System saves the new password, security questions and answers and will prompt a message as shown below. Click OK button to close the dialog box.

![Message from webpage]

3. PNB C@shNet login screen will be displayed. Please login again.

![PNB C@shNet Login Screen]