



IMPORTANT ADVISORY

Migration to 8-Digit Telephone Numbers

To our valued customers,

Please be informed that **PNB will be migrating all its landline numbers in the Greater Metro Manila (GMM) area to 8 digits effective **October 6, 2019 (Sunday):****

Head Office Unit	From	To
Credit Card Customer Service	(632) 818-9818	(632) 8818-9818
Customer Care	(632) 573-8888	(632) 8573-8888
PNB Head Office Trunkline	(632) 526-3131 or (632) 891-6040	(632) 8526-3131 or (632) 8891-6040
PNB Makati Center Trunkline	(632) 816-3311	(632) 8816-3311

Note: A separate advisory will be released for the branch new landline number.

This migration is in compliance with the National Telecommunications Commission (NTC) memorandum order no. 10-10-2017, migrating all existing 7-digit telephone numbers within Greater Metro Manila or “02” area code to 8-digit numbers.

We also encourage you to **please update your contact numbers (and other customer information if necessary) at any PNB branch** to ensure that we can easily get in touch with you for any important matters.

Please be guided accordingly. Thank you.