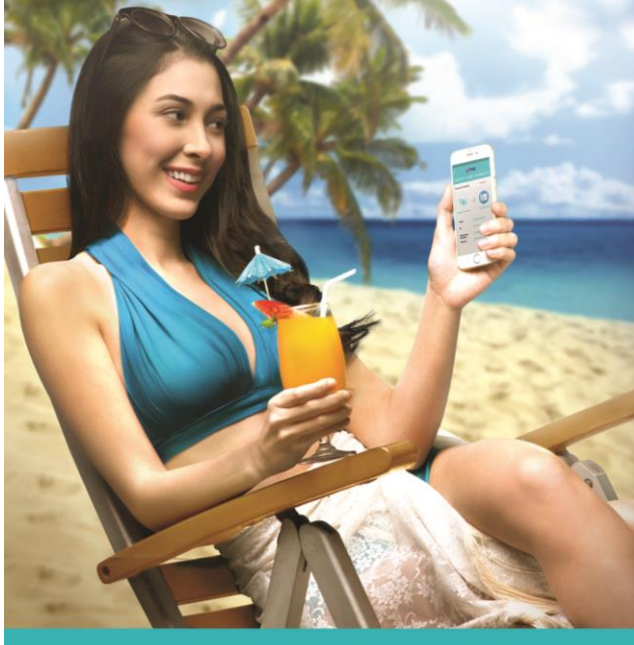


PNB Mobile Banking App

Bank Right Here,
Right Now!



User Guide

Download the **PNB Mobile Banking** app for free.



pnb.com.ph/mobile

How to Sign Up

- 1 Download the PNB Mobile Banking App for free

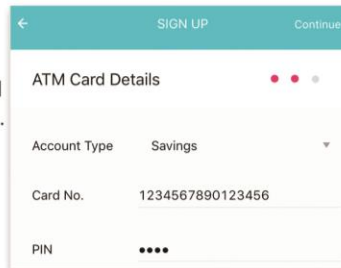


- 2 Tap on the "SIGN UP" link on the login page.

Enrolled PNB Internet Banking users can already log in using their existing user id and password

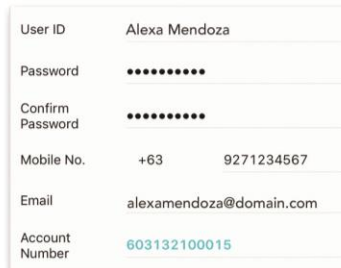


- 3 Select your Account Type and input Card Number & PIN.



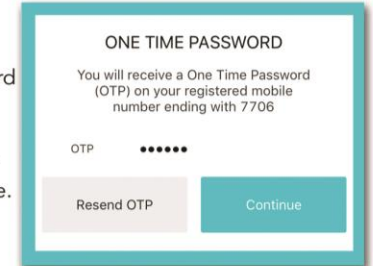
- 4 Input the required information*

*Password must be eight characters including one upper-case letter, one special character and alphanumeric characters.

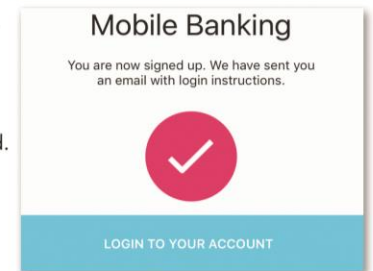


Banking has never been this easy! Check your balance, transfer funds, and pay bills whenever you want and wherever you may be! We innovate to serve **You First.**

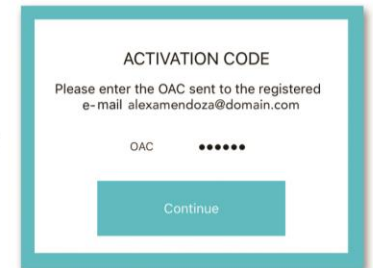
- 5 Input the 6-digit One Time Password (OTP) you received via SMS on your mobile phone.



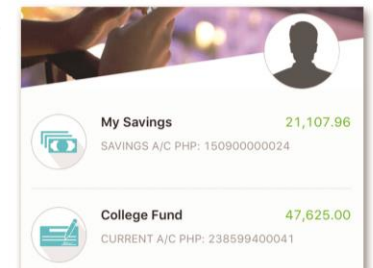
- 6 You can now login using your Username and Password.



- 7 Enter the Online Activation Code (OAC) you received on your registered email.



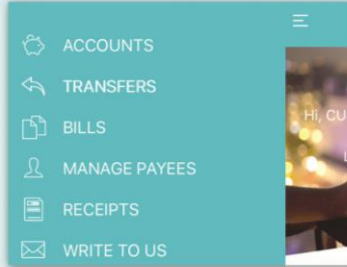
- 8 You can now access your PNB Mobile Banking account.



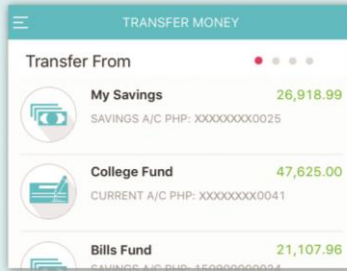
Your current mobile number should match with the bank's records. If you have changed your mobile number, please visit your branch of account to have it updated.

How to Transfer Funds

1 On the left menu, tap on "TRANSFERS"

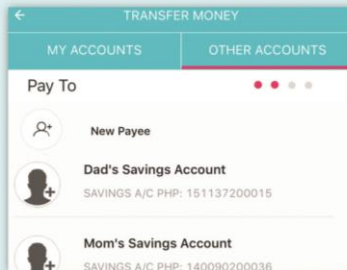


2 Select the source account for your transfer and continue.

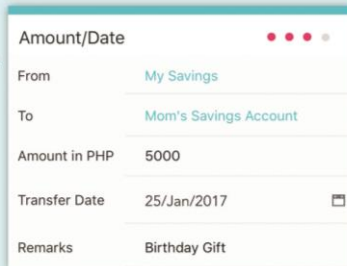


3 Select the destination account.

There are two transfer types:
- Own Account
- Third Party (PNB Accounts only)

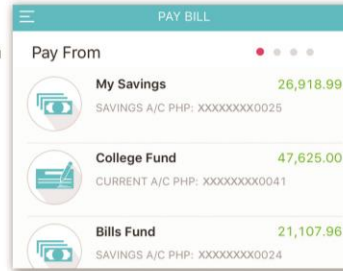


4 Enter the details and the amount, then confirm your transaction and submit.

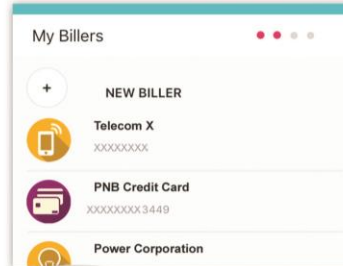


How to Pay Your Bills

1 On the left menu, tap on "BILLS" and select the source account.



2 Select the biller and enter the reference or subscriber number.



3 Enter the amount and other details.



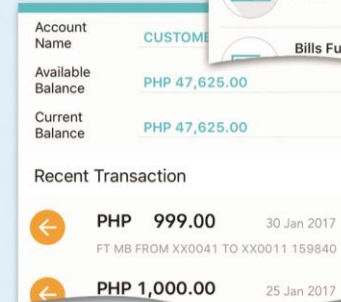
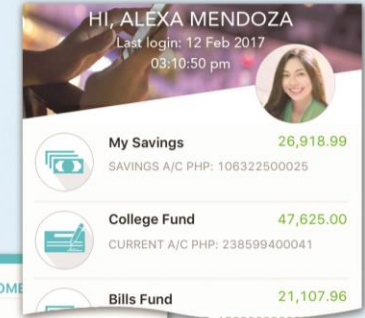
4 Confirm the transaction and submit.

You will be notified of the transaction by email.



Your Balance at a Glance

The app shows all your enrolled accounts in one screen.

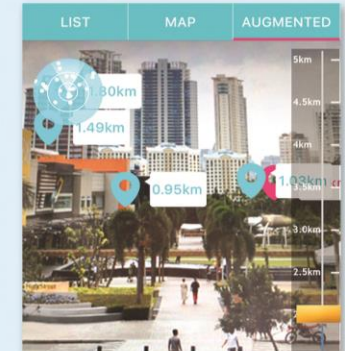


Tap on the specific account to view more details and check your transaction history.

Visual Branch Locator

Find the nearest PNB branch with the Mobile App's augmented reality (AR) branch locator by simply pointing your camera.

This connects to your phone's default map or navigation app.



Download the PNB Mobile Banking app for free:



We value your feedback. For any concerns while using the PNB Mobile Banking App, kindly email us at customercare@pnb.com.ph

Member: PDIC. Maximum Deposit Insurance for Each Depositor P500,000